

Brown County Health & Human Services

Public Health Division

COVID-19 Community Isolation Quarantine Sites (CIQS) FAQ's

Q: Where are the CIQS sites located?

A: At this time, the location of the CIQS is confidential to protect the guests utilizing these services.

Q: What is the difference between isolation and quarantine?

A: **Isolation** is the separation of infected persons to prevent transmission to others during the period of communicability. **Quarantine** is the separation or limitation of freedom of movement of well persons who are suspected to have been exposed to an infectious agent to allow cases that may develop to be promptly identified, isolated and treated, therefore minimizing risk for community transmission. Isolation and Quarantine duration is based on the incubation period of the infectious agent. In both isolation and quarantine scenarios, persons caring for infectious or potentially infectious individuals must take precautions to minimize their risk of infection.

Q: Am I eligible for CIQS services?

A: CIQS provides services to any Brown County resident who is either positive for COVID-19 or has been directly linked to a person with COVID-19. Services are provided for individuals who do not have a home to isolate/quarantine in or can not isolate/quarantine safely within their own home (due to someone in the house having a compromised immune system, inadequate space for isolation requirements, etc.)

Q: I have COVID-19, do I have to go to a CIQS site?

A: CIQS services is voluntary. If someone cannot isolate or quarantine within their own home or is experiencing homelessness, they are eligible for CIQS services. There is a site agreement that outlines rules and regulations of the program. Should noncompliance or violation of the agreement occur, Brown County Public Health reserves the right to terminate a guest's stay.

Q: I have COVID-19 or been exposed to someone with COVID-19 can I come to the CIQS site?

A: Referral from health care provider and/or public health are needed. All health systems have the referral information and document. Once referral is complete, the CIQS intake process is initiated. Referrals can be made Monday-Friday 9 am-4 pm. After hours and weekend referrals need to



Public Health
Prevent. Promote. Protect.

Brown County
Health & Human Services

Brown County Health & Human Services

Public Health Division

be made via phone call directly to CIQS phone number on the referral form. All referrals need to be able to provide self-care. CIQS staff can determine if a potential guest is ineligible due to medical care needed, criminal background check, or prior non-compliance of CIQS services.

Q: Is transportation provided?

A: Should transportation be needed, CIQS can provide transportation from hospital/shelter to CIQS site. If a guest requires medical attention while onsite; transportation may be provided through contracted service or via Emergency Services-911, based on medical need.

Q: How long do I have to stay in isolation/quarantine?

A: The length of each guests stay is determined by the referring physician and depends on current recommendations and individual's symptoms. CDC and WI DHS guidelines guide the protocols for duration of stay and monitoring during stay.

Q: Can I come and go as I please at the CIQS?

A: Guests utilizing CIQS services are required to stay within the room they've been provided. Short breaks outside are allowed but require masking. Guests need to come to CIQS with enough personal items (clothing, medication, hygiene products, etc.) to care for oneself for 10-14 days at minimum. Predetermined food and beverage are provided, but guest can decide for delivery through the onsite security staff.

Q: Are guests allowed?

A: NO outside guests are allowed to visit CIQS guests in their rooms. Room sharing is only allowed if there is a minor child who needs care or a family is isolating as a unit.

Q: How were the site locations chosen?

A: There were several different factors Brown County Public Health considered when choosing the Isolation/Quarantine site/s. Most importantly, guidelines set forth by the CDC. It was critical to match those parameters to locations. Two different types of facilities, one hotel setting and one dorm setting, were utilized.

Q: Who was involved in setting up the CIQS sites and running them?

A: Brown County Public Health was the lead agency, but many partners collaborated to make CIQS possible. Partners included:



Public Health
Prevent. Promote. Protect.

Brown County
Health & Human Services

Brown County Health & Human Services

Public Health Division

Brown County Human Services staff and a WEAVR volunteer, who worked at the sites providing 2x/day wellness checks of guests. Community Partners included: NEW Community Clinic Outreach, Bellevue Fire Department, NEW Zoo, Brown County Parks Department, De Pere Public Health, Oneida Nation Public Health, Salvation Army, Crisis Center, Advocate Aurora Health, Bellin Health, Prevea Health, Brown County housing and homeless coalition, Incident Management Team Members.



Public Health
Prevent. Promote. Protect.

Brown County
Health & Human Services