

Brown County COVID-19 Response

FREQUENTLY ASKED QUESTIONS

Q: How do I know if I am eligible for testing?

A: If you live or work in Wisconsin, even if you don't have symptoms, you qualify for free testing and can set up an appointment.

Q: What will the testing process look like?

A: The process will consist of a drive through (in your car) for individuals who are being tested. There are a number of standard screening questions that will be asked of all individuals being tested. Once this is complete, swab tests will be administered.

Q: What should I do after I go through the testing process?

A: This depends on if you have symptoms of COVID-19 or not:

- *YES, I have symptoms:* Stay home to minimize the spread until you hear back about your testing results.
- *NO, I do not have symptoms:* You do not need to quarantine at home, but please follow public health recommendations by washing hands often, wearing a mask in public, maintaining good social distancing, and only leaving the house when necessary until you receive your results.

Q: What if someone from public health or my doctor's office already told me to stay home (for quarantine or isolation) because I was a contact of someone with COVID-19?

A: If you are a close contact of someone who has COVID-19 and you have been told to stay home for 14 days, you still need to follow this, **EVEN IF YOUR TEST COMES BACK NEGATIVE**. If your test comes back positive, you will be given advice for how long to stay home.



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Q: Will someone there speak my language?

A: We will have interpreters on site for Spanish, Hmong, and Somali, and Language Line support for any other languages that might be needed for everyone to understand the testing process.

Q: How soon will I get my test results?

A: Prevea Health will contact you within 5-7 days to let you know your test results.

Q: What if I haven't received my test results? Who can I call?

A: You will receive a call from Prevea Health with your results. If you have not received your results within seven (7) days of testing, please call (920) 431-1810.

Q: Where will people go when they test positive and can't be quarantined at home, or have no home because they are living in a shelter?

A: There are operational plans and locations that are available for isolation – please speak to someone at the time of testing if you have concerns.

Brown County is offering this testing due to the COVID-19 pandemic. By submitting your name and email address through this site, you are agreeing to the scheduled testing time. You also acknowledge that this submission is not being submitted under the full protections of HIPAA, but is being offered as a good faith effort to expedite testing while maintaining social distancing. This sign up platform is not meant to gather information on an individual's symptoms or other personal health information, except for of your name and email address.

