

COVID-19 Food Access Resource Guide for Brown County May 22nd, 2020

People around Wisconsin face challenges in getting the food they need during the COVID-19 pandemic. Safety concerns make it challenging to shop for food, and limited income makes it harder to afford food. Children are no longer getting meals at school, and many food assistance programs are operating differently during the pandemic. This page provides information about public programs, community resources, and food shopping options in Brown County to help meet food needs during this crisis. You can find more detailed, regularly updated information about state-level programs to help afford food at Extension's statewide [Food Resources to Help Get Through COVID-19](#) page.

EMERGENCY FOOD

Food pantries are available in Brown County for people needing emergency help to get food. Most pantries have switched to curbside or drive-thru pickup to minimize contact between volunteers, staff and visitors.

You can call 211, or go to the [211 website](#), to get information about pantries in your area.

Visit the Brown County Food and Hunger Network website for local pantry hours, locations, days of operation, and contact information.

SHOPPING FOR FOOD

Grocery Stores

Grocery stores and other food retailers may be open at different hours and may have different procedures than in the past. For example, some may have special hours for seniors and other at-risk populations, such as people with compromised immune systems.

We strongly suggest calling or visiting a specific store's page for the most up to date information concerning operation and shopping procedures during the COVID-19 pandemic. We have gathered a list of the most visited grocery stores in our county and provided information on operating hours, senior hours, and store policies.

- ALDI has senior hours Tuesdays and Thursdays 8:30am-9:30am.
- Meijer is no longer 24hours, they are open from 6am-midnight.
- Pick n Save has senior hours 6:00am-8:00am, closing at 9:00pm
- Walmart's new hours are 7:00am-8:30pm.
- Woodmans has senior hours Tuesdays and Wednesdays 6:00am-8:00am, normal store hours are now 7:00am-9:30pm
- Save A Lot's hours of operation are 8:00am-9:00pm.
- Festival Foods is open daily from 5:00am-10:00pm. Seniors are encouraged to shop 5:00am-7:00am. Visit the link to get updates from Festival on COVID-19 related changes.

Food Delivery and Pick Up

The following stores offer online ordering and delivery or pick up. These services are subject to change – be sure to check with the store for current information.

ALDI offers in store pickup, curbside pickup, and delivery of your groceries by ALDI employees.

Meijer offers curb-side pickup of groceries and delivery.

Pick N Save offers pickup and delivery or shipping of select items.

Walmart offers delivery or pickup options.

Woodmans offers pickup and delivery options.

Instacart: Instacart offers shopping from various stores including Festival, Meijer, ALDI, Costco, Pick n Save, and more.

FoodShare and Grocery Delivery and Pick Up

SNAP/FoodShare benefits on an Electronic Benefits Transfer (EBT) card cannot be processed online, so the availability of services to accept benefits during the transaction will vary.

The following grocers have confirmed that they provide options for FoodShare participants to use online delivery: Walmart.

Other Services

Some restaurants are offering carryout or contactless delivery. Contact restaurants directly to order carryout or see if they are offering delivery. Apps such as GrubHub, DoorDash, Eat Street, and UberEats have increased the number of restaurants they deliver from and the area where they will deliver to.

Farmers' Markets

Farmers markets are considered essential businesses and are permitted to stay open, however some farmers markets have altered their operations, delayed opening, and/or decided to close for the 2020 season. The Department of Agriculture, Trade and Consumer Protection has issued [guidance for customers](#) about shopping at markets. FoodShare can be used at some markets.

The downtown Green Bay Farmers Market will begin Saturday, June 3rd 2020. The market is taking precautions by only including essential vendors and ensuring booths are 10 feet apart. They ask that you minimize the number of people you go to the market with, wear a mask, stay home if you are sick, and maintain social distancing guidelines. The Saturday morning Farmers Market will continue with the same location and time, The Riverwalk Plaza and Washington Professional Building Parking lots – 200 S. Washington St 7:00am-noon. The Wednesday night Farmers Market on Broadway will be moved to Leicht Memorial Park, 128 Dousman and will be open from 4:00-7:00pm. Please visit downtowngreenbay.com for more information on guidelines as well as a vendor list offering delivery and pickup. FoodShare/EBT/PEBT are accepted at these markets. For the summer of 2020 local Farmers Markets will be promoting a Double Your Bucks program to double cash at the market without using FoodShare.

Direct Purchase from Farms

Some farms are selling food directly to consumers. Others are offering CSA shares.



Visit <https://downtowngreenbay.com/explore/downtown-events/saturday-farmers-market> for more information about local farms offering delivery and pickup. CSA's like Ledgeview Gardens and Full Circle Farms. Also visit the Brown County Community Gardens Page for more information.

PROGRAMS TO HELP ACCESS FOOD:

FoodShare

[FoodShare Wisconsin](#) helps families across Wisconsin to afford the food they need. The program provides eligible households with a debit card (called the QUEST Card) that is automatically loaded each month with funds to buy food. You can apply online at <https://access.wisconsin.gov/access/>.

More detailed Q&A about FoodShare is available at Extension's [Food Resources to Help Get Through COVID-19](#) page. Program changes are updated at the DHS [Updates for FoodShare and Other Food Benefits](#) page.

FoodShare for seeds and plants

FoodShare can also be used to purchase seeds and plants that provide food. Not all retailers are aware of this so availability of this option may vary.

Assigning a proxy or secondary user to your FoodShare account

Households that are unable to access grocery outlets to use their FoodShare benefits have the ability to have someone shop for them by adding an Authorized Buyer or Alternate Payee to their account. An Authorized Buyer is added to a Foodshare account and both parties receive EBT cards for the same account. An Alternate Payee receives a card on behalf of the account holder.

FoodShare users can request an authorized buyer or alternate payee be added to their account by completing the following form:

[Add or Remove an Authorized Buyer or Alternate Payee for FoodShare Benefit](#)

- Available in English, Hmong, Spanish, and Russian

Once the form is received and entered by your [local agency](#), the card issuing agency will send the card to the appropriate individuals. This process may take 5-7 days.

It is important to know that any cards issued remain active unless the client contacts the [local agency](#) and completes and submits the form to remove the client. It also remains active if the case closes and the client reapplies in the future.

Using FoodShare to order online



Some retailers allow FoodShare participants to order online for pick-up services and to then use their benefits in person. The following groceries offer this service in Brown County: Walmart.

Women, Infants, and Children (WIC)

The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) is a nutrition program for pregnant women, infants, women who are breastfeeding, postpartum women, and children younger than age 5. The program provides nutritious foods, infant formula, as well as nutrition education and other support. [Eligibility information](#) is available from DHS. To find out more, or to apply for WIC, contact your county WIC office

<https://www.newcommunityclinic.org/programs/wic-east-west>

<https://publichealth.co.oneida.wi.us/services/wic/>

MEAL PROGRAMS

Meals for kids

To find out about meals for children when schools are closed, check with your school or school district website. Many sites are listed on the USDA's [Find Meals for Kids](#) website, although that list does not include all available sites. Many of these sites are providing meals for kids ages 0-18.

The Green Bay Public School District provides meal assistance and is implementing a weekend meal program for families. To learn more go to: <https://www.fns.usda.gov/meals4kids>

Green Bay Community Meal Sites

Howe Community Resource Center

526 S Monroe Ave Green Bay

8 am – 12 pm

Drive-thru pantry for families in the Howe Community programs to help during this uncertain time. This event will also inform families of the services and resources still available while schools are closed.

New Community Shelter

301 Mather St, Green Bay

Dinner: 5-6PM 7 days-a-week

Lunch: 11:30-12:30 Every weekend and all holidays

Salvation Army Lunch Program

626 Union Ct, Green Bay

Lunch is served Monday through Friday from 11:30am to 12:30pm downstairs in our fellowship hall to anyone in need. Lunch guests should arrive no earlier than 11:25am. Come with friends or make new ones as you enjoy good food and fellowship.



Pandemic-EBT (Electronic Benefits Transfer)

P-EBT is a new, temporary program that provides benefits for children who normally receive free or reduced price meals at school. It covers the value of meals that would have been provided at school. This program provides funds on an EBT card. Detailed information about this program is available from the Department of Health Services on their [Updates for FoodShare and Other Food Benefits](#) page.

Meals for seniors

HomeBound Meals: The ADRC offers meals for adults who are age 60 or older and are mostly homebound. To learn more go to: <https://adrcofbrowncounty.org/homebound-meals/>

Meals on Wheels: <https://www.mealsonwheelsamerica.org/signup/aboutmealsonwheels>

OTHER STATE RESOURCES FROM EXTENSION

For state-level information about food resources and programs, see [Food Resources to Help Get Through COVID-19](#)

For ideas and resources on healthy eating during COVID-19, see [Nutrition tips during COVID-19](#)

For information about food safety during COVID-19, see [Food safety during COVID-19](#)

For financial resources and information, see [Financial Resources to Help Get Through COVID-19](#).

YOUR LOCAL EXTENSION OFFICE

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