PROCEEDINGS OF THE BROWN COUNTY HUMAN SERVICES BOARD

Pursuant to Section 19.84 Wis. Stats, a regular meeting of the **Brown County Human Services Board** was held on Thursday, October 11, 2018 at Health & Human Services; Sophie Beaumont Building; Boardroom A; 111 N. Jefferson Street; Green Bay, WI 54301

Present: Supervisor Tom Lund, Chair
Carole Andrews, Jesse Brunette, JoAnn Graschberger, Craig Huxford, Supervisor Alex Tran

Excused: Susan Hyland, Paula Laundrie, Supervisor Aaron Linssen

Also Present: Erik Pritzl, Executive Director
Samantha Behling, Interim Nursing Home Administrator
Jenny Hoffman, Community Services Administrator
Eric Johnson, Finance Manager

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1. Call Meeting to Order:
The meeting was called to order by Supervisor Tom Lund at 5:15 pm.

2. Approve / Modify Agenda:
GRASCHBERGER / ANDREWS moved to approve the October 11, 2018 Agenda.
The motion passed unanimously.

3. Approve Minutes of September 13, 2018 Human Services Board Meeting:
ANDREWS / BRUNETTE moved to approve the minutes dated September 13, 2018.
The motion passed unanimously.

4. Executive Director's Report:
Executive Director Erik Pritzl distributed his October report and highlighted the following:

Community Services
Children, Youth & Families
Child Protective Services (CPS) continues to see numbers increasing. Overall reports are down slightly, while screened-in reports are up about a 6% increase; specifically in the areas of sexual abuse and emotional damage.

The whole state is struggling with this; the County Human Services Association as well as County Association is going to make this an agenda item in the next budget cycle at the State level. We need to wait to see what will be added to the Department of Children and Families' budget as far as dollars for counties to increase staffing. It will take a push at the County-level up to the State.

LUND: You will have to give us (County Board of Supervisors) some resolutions to pass.

PRITZL: Supervisor Brusky from the Human Services Committee currently has some draft resolutions from WCA, and I have some from WCHSA. We will individualize them for us (Brown County) and move ahead.

Behavioral Health
Here is some good news – Emergency Detentions are in a downward trend for both adults and children in 2018. Adults are going down with an estimated 717 which is the lowest numbers since 2014.

Kids are not served at CTC. We are seeing bend down in 2018 after the rapid increase in 2017. We are hitting school time now, so September, October, and November can be busier months.

Community Treatment Center
When you look at CTC, our voluntary admissions have increased, which typically means there isn't law enforcement, court and Corp counsel time involved. Our overall admissions to Nicolet are higher, so we are serving more people. This is a big change, but there are staffing challenges with this — onboarding, training and retaining staff. Despite our staffing shortages we are still maintaining a high level of service.

Bay Haven, the Community Based Residential Facility (CBRF), is utilized at a high level, with an average 9.5 consumers per day in September which is more than double some previous years.

BRUNETTE / GRASCHBERGER moved to receive and place on file the Executive Director's Report. Motion carried unanimously.

5. 2017 Annual Report for Health & Human Services: Discussion and Receipt:
The 2017 Annual Report for Health & Human Services was distributed at the September 13, 2018 Human Services Board meeting, but held open for discussion and receipt this evening. No questions were raised.

ANDREWS / BRUNETTE moved to receive and place on file the 2017 Annual Report for Health & Human Services. Motion carried unanimously.

6. CTC Administrator Report including NPC Monthly Report:
Erik Pritzl handed out and referred to the October report prepared by himself and Interim Nursing Home Administrator Samantha Behling.

Patient Care Issues – There are no patient care issues to report.

Contracted Services Issues – Staff continued to have issues with the Nurse Call Light System in regard to the mobile devices. The contracted service accepted a return of those devices, and issued a credit which will be used to purchase alternative methods of communication. We continue to evaluate what will be the best method.

Federal/State Regulatory Concerns – No staff reports or regulatory concerns at this time.

Medical Staff Appointments – There are none in September.

Hospital and Nursing Home Administrator Recruitment – It is coming to a close, and hope to have a final answer tomorrow (October 12, 2018).

TRAN: How many people in your department are under-paid?

PRITZL: You would have to go to Human Resources for that information. It depends on what you define as underpaid. I would encourage you to have a good discussion with Human Resources about compensation and what that looks like relative to market, other employers. I think it is a very complicated issue.

LUND: Chad (Weininger, Director of Administration) said information would be available in January on that.

PRITZL: I think they have been working on a good analysis on that with a vendor, as well as their own research with other counties.

BRUNETTE / ANDREWS moved to receive the CTC Administrator Report and place on file. Motion carried unanimously.

7. Renaming the Training Room Located at CTC:

Erik Pritzl shared the background on this agenda item. There was a room at CTC used for New Employee Orientation and Training in less than desirable condition. Tables were scratched, different sizes, levels and shapes with mismatched chairs. The staff did a Quality Improvement Project (previously known as LEAN) and cleaned up a side room to create a conference room. They also cleaned this room, added a monitor to the wall, and made a professional orientation room to make the best impression on new staff coming in.

With these improvements, a suggestion was made to re-name the room in some way. So we are coming to the Board for naming suggestions; maybe to honor a person, a prior administrator, etc.

BEHLING: We are trying to implement positive changes to make the onboarding experience welcoming and hopefully improve our retention rates. Make it a better learning environment for those coming into CTC.

ANDREWS: Is the room currently named?

PRITZL: No.

ANDREWS: So it would be a “naming” not a “renaming.”

PRITZL: Correct, it has a room number, but not a name.

LUND: Let’s think about this for next month, and come back with any suggestions to the meeting.

PRITZL: I request you hold this for a month.

BRUNETTE / HUXFORD moved to hold naming the Training Room at CTC until November 8, 2018 Human Services Board meeting. Motion carried unanimously.

8. Financial Report for Community Treatment Center and Community Services:

Finance Manager, Eric Johnson distributed his October report.

Community Treatment Center:

We received a very favorable prior-year settlement; an adjustment of the State Nursing Home Supplemental Revenue program. This is for County nursing homes with a high percentage of Medicaid residents. We get a regular amount of about $800,000 a year that we budget for, but this was unbudgeted adjustment related to previous years. Once every 5 years or so, they settle up with the Federal government and if there is extra money, they re-distribute it — our piece was $519,884. CTC was doing well this year to begin with, and now they are doing that much better.

Decision was made to continue with the Pension Liability adjustments even though they are unbudgeted. It was proposed to put them in at the end of the year and do a budget adjustment, but the new Financial Director for the County thinks there will still be a

significant Pension Liability at the end of the year, so he wants to leave them as monthly, and he will adjust at the end of the year and put a budget adjustment in at that time.

Still have an unfavorable amount of $362,168 of Pension Liability adjustment through August — an expense, with no budget. It shows a budget variance that is favorable for CTC of $737,377, but if wasn't for this pension liability adjustment, there would be a favorable variance of approximately $1Million for CTC.

Revenues are up because of better hospital and nursing home Medicaid rates, as well as a higher census at the CBRF.

PRITZL: This is due to a lot of work on Eric Johnson's team making sure we are tracking and getting everything entered.

JOHNSON: Expenses are being controlled, and that speaks well of everyone at CTC.

PRITZL: As well as having an Economic Support worker out there to help with applications which was a quality project we did this year. Samantha (Behling) and Mandy's (Woodward) work, as well as the prior Administrator; all did an excellent job. CTC is looking to be in a very different place right now.

Community Services:
Community Services has a significant deficit this year; but there was a turn in right direction in August. Revenues exceeding expenses of about $300,000 showing on the books; however, in closing the books for September, we realized there was overstatement in one revenue account by a calculation error. It was probably closer to "break-even." Part of the favorable is we changed the charge between CTC and Community Services for hospital days. We have always supplemented the hospital revenue with money from Community Services to make up the shortfall from other payers; but with Medicaid paying more for hospital services, the amount can be reduced coming from Community Services. We did an adjustment back to the beginning of the year for that, and that had a favorable impact for Community Services.

We do expect a favorable settlement at the end of the year for the combined WIMCR and CCS cost report that is being "desk reviewed." We expect it will come through in December and offset some of these expenses.

GRASCHBERGER / ANDREWS moved to receive the Financial Report and place on file. Motion carried unanimously.

9. Statistical Reports: a, b & c
Statistical Reports **a** and **c** were included within the Agenda Packet. Report **b** was distributed to Board Members.

ANDREWS / HUXFORD moved to suspend the rules and receive Statistical Reports a, b & c together. Motion passed unanimously.

ANDREWS / BRUNETTE moved to receive the reports and place on file. Motion passed unanimously.

10. Request for New Non-Continuous Provider & New Provider Contract:
Please refer to the Agenda Packet which includes this information for October.

ANDREWS / TRAN moved to receive the New Non-Continuous Provider and New Provider Contract Report and place on file. Motion carried unanimously.

11. Other Matters:
Nothing discussed.

Next Meeting: Thursday, November 8, 2018 at 5:15 p.m.
Sophie Beaumont Building
Boardroom A
111 N. Jefferson St.
Green Bay, WI 54301

15. Adjourn Business Meeting:
HUXFORD / TRAN moved to adjourn. Motion passed unanimously.

Supervisor Tom Lund adjourned the meeting at 5:33 p.m.

Respectfully Submitted,
Catherine Foss
Office Manager

BROWN COUNTY HEALTH & HUMAN SERVICES

111 N. Jefferson Street
P.O. Box 22188
Green Bay, WI 54305-2188

Erik Pritzl, Executive Director

Phone (920) 448-6000 Fax (920) 448-6166

To: Human Services Board
Human Services Committee

From: Erik Pritzl, Executive Director

Date: October 11, 2018

Re: Executive Director's Report

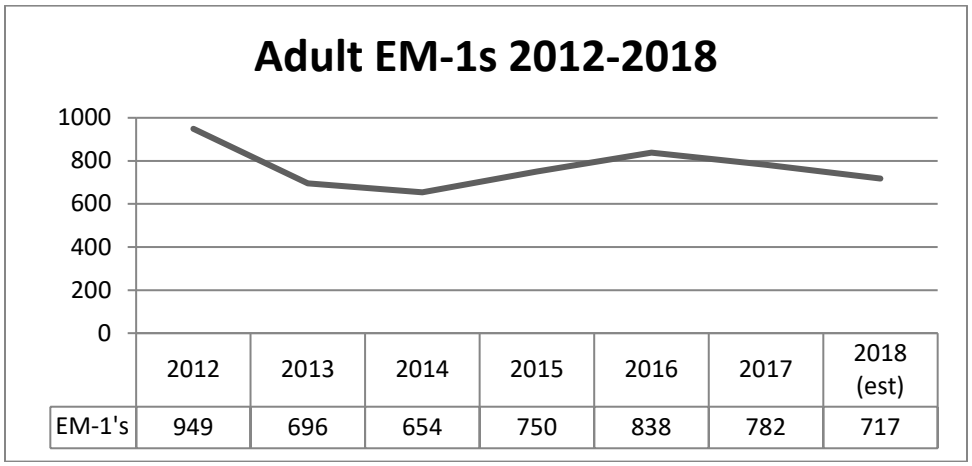
Community Services

Children, Youth and Families

Child Protective Services continues to show a year-over-year increase in screened-in reports when comparing 2018 to 2017. There is a 6% increase in the number of screened-in reports that require an assessment. There continues to be an increase in specific reports including sexual abuse (10%), and emotional damage (44%.) Brown County has continued the trend of having the second highest number of screened-in reports in the state, and the third highest number of overall reports.

Behavioral Health

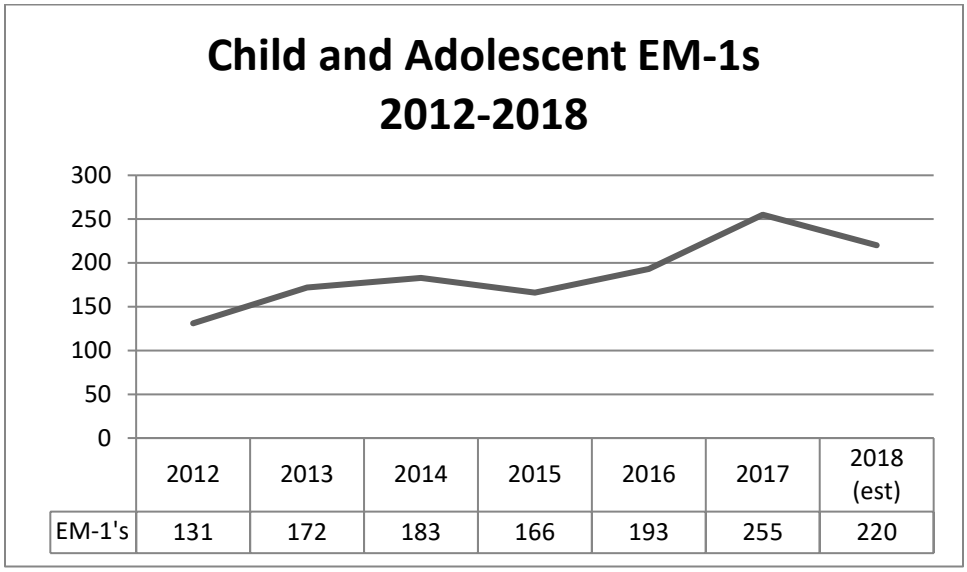
There continues to be an overall trend downward in the number of emergency detentions for both adults and children. The number of emergency detentions related to adults is presented in the chart below:



	2012	2013	2014	2015	2016	2017	2018 (est)
EM-1's	949	696	654	750	838	782	717

There is a 9.9% reduction in emergency detentions for adults comparing 2018 to 2017. There has been a concerted effort to provide voluntary services when safe and appropriate for consumers.

With respect to children and adolescents, there has been a reduction in emergency detentions of 14.5%. The chart below shows the historical trend of emergency detentions for children and adolescents.

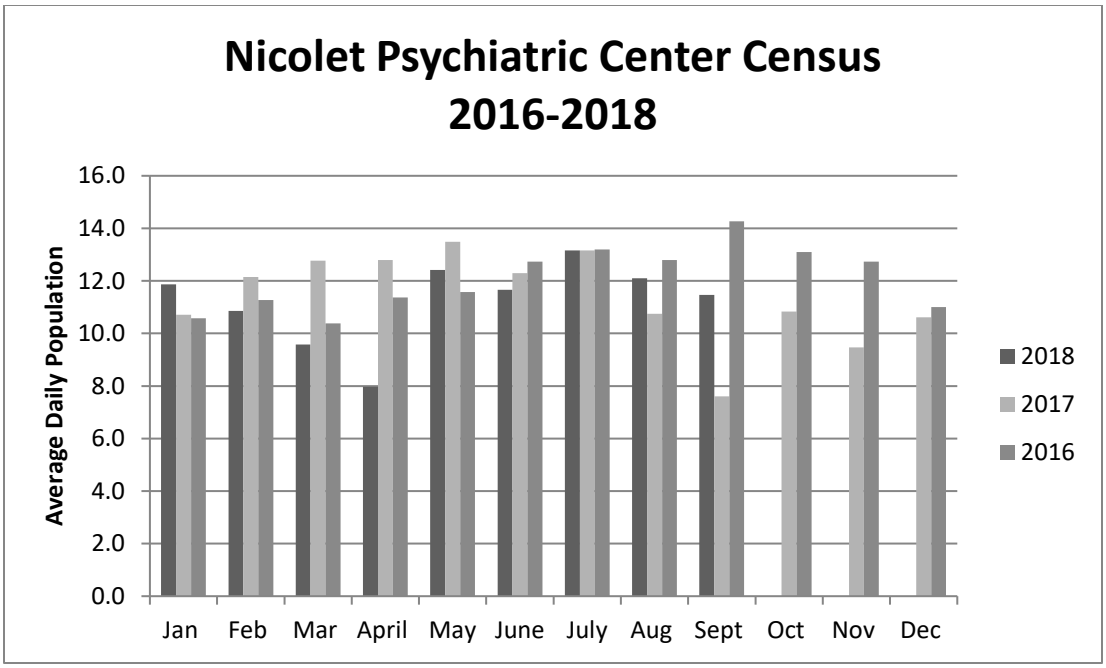


Utilization of voluntary admissions requires less intervention of other stakeholders and partner agencies such as the court system, law enforcement, and medical facilities.

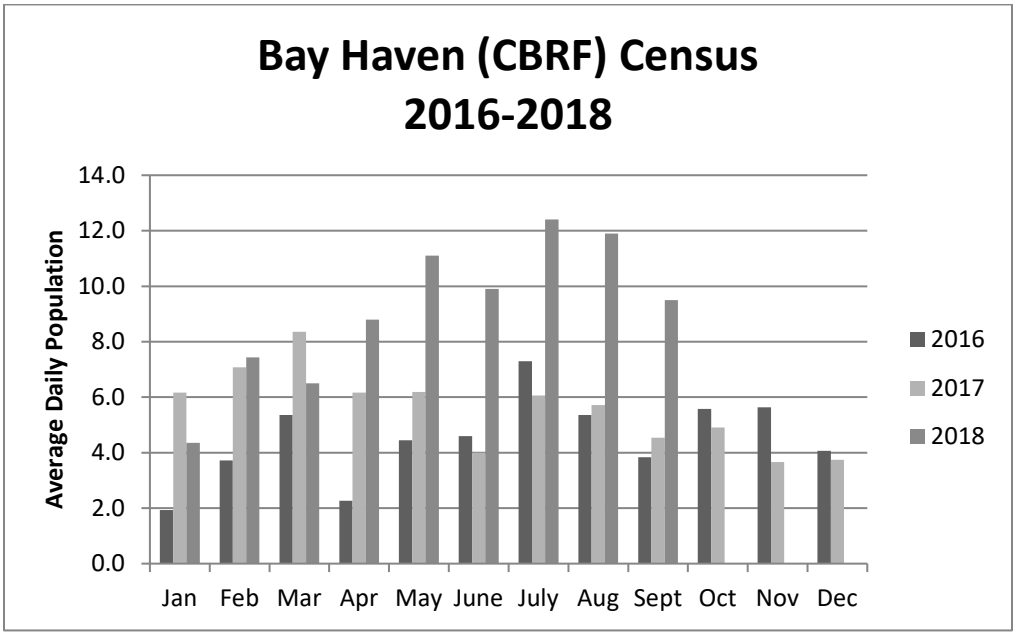
The use of facilities within Brown County for inpatient care continues to be high, and was 94%-96% for the third quarter of 2018.

Community Treatment Center

Utilization of the Nicolet Psychiatric Center (NPC) showed a slight downward trend in average daily census the past few months, but an increase in utilization over the prior year. July was 13.2, a slight increase from last month, and consistent with prior years. Voluntary admissions have accounted for almost 23% of admissions to NPC in 2018. In 2017, the voluntary admission percent was approximately 15%. The chart below provides a visual comparison of the past three years for average daily population.



Bay Haven (CBRF) continues to show higher utilization in 2018, and had an average of 9.5 consumers per day in September. There continues to be a mix of consumers with crisis stabilization needs, and some Adult Protective Services needs. The chart that follows provides a visual comparison of the past three years.



BROWN COUNTY HEALTH & HUMAN SERVICES

Brown County Community Treatment Center
3150 Gershwin Drive
Green Bay, WI 54305-2188

Erik Pritzl, Hospital Home Administrator & Samantha Behling, Nursing Home Administrator

Phone (920) 391-4701 Fax (920) 391-4872

October NPC Monthly Report

1. **Patient Care Issues**- There were no new patient care concerns noted in September.

2. **Contracted Services Issues** –The call-light system contracted service has accepted a return of all mobile devices and issued a return credit. The return credit will be utilized for alternative methods of communication. Inpatient departments are working collaboratively and continue to evaluate options.

3. **Summary of patient complaints**: There was one grievance reviewed during the month of September on NPC. Policies and procedures were reviewed following the receipt of this complaint, and staff education was provided.

4. **Federal/State Regulatory Concerns**: There are no outstanding self-reports to the State or regulatory concerns at this time.

5. **Approval of Medical Staff appointments**: There are no medical staff appointments for September.

6. **Hospital and Nursing Home Administrator Recruitment:** The recruitment for the Hospital and Nursing Home Administrator has completed the interview process and is now awaiting candidate acceptance. The interim coverage plan will be extended until a full-time candidate has accepted the position.

7. **Other Business**- None

Respectfully submitted by: Erik Pritzl and Samantha Behling

BROWN COUNTY HEALTH & HUMAN SERVICES

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Phone (920) 448-6000 Fax (920) 448-6166

Erik Pritzl, Executive Director

To: Human Services Board and Human Services Committee

Date: October 11, 2018

Subject: YTD 8/31/18 Financial Results for Community Treatment Center and Community Programs

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Community Treatment Center

In August CTC received a special prior year adjustment of $519,884 from the state nursing home supplemental revenue program for county homes with a high percentage of Medicaid residents. This contributed significantly to the overall favorable YTD budget variance for CTC of $737,377 as of 8/31/18. This variance also includes an unfavorable component from unbudgeted Pension Liability adjustments totaling $362,168 through August. It has been decided that monthly estimates for Pension Liability will continue through year end when new reports from the Wisconsin Retirement System are expected. At this point an adjustment will be made to the new annual estimate and a Budget Adjustment recorded to match. Without Pension Liability expense the YTD favorable variance for CTC would be $1,099,545.

This overall variance is mainly from favorable revenues due to higher than anticipated Medicaid rates for both the Nursing Home and Hospital. CBRF census has also been higher than expected including a significant number of days for MCO clients at favorable rates. Expenses without Pension Liability adjustments also show a favorable variance of $137,771 through August.

2018 YTD census compared to budget is as follows:

Average Daily Census	YTD	Budget
Bayshore Village	61.0	61.4
Nicolet Psychiatric Center	11.2	12.4
Bay Haven CBRF	9.0	6.3

Community Services

An adjustment was recorded in August for all of 2018 to reduce the daily charge from CTC to Community Services for Brown County residents served at Nicolet Psychiatric Center because NPC is now receiving higher revenues from Medicaid and other payers. The impact of this adjustment was $157,275 which contributed to an overall favorable August financial result for Community Services with revenue exceeding expense by $307,371. This improved the unfavorable YTD budget variance of $1,328,824 as of 7/31 to $1,021,453 for 8/31/18 financial statements. The overall variance through August continues to be due primarily to increased purchased services expense including high cost Residential Care Center (RCC) placements for delinquent status offenders and also abused and neglected children, along with higher than anticipated costs for foster home placements and child protection services without additional state funding.

A significant favorable prior year settlement based on the 2017 combined WIMCR and CCS cost report is anticipated in December which is expected to offset a large part of the current 2018 unfavorable variance.

Respectfully Submitted,

Eric Johnson, Finance Manager

Community Treatment Center

Through 08/31/18
Prior Fiscal Year Activity Included
Summary Listing

Account Classification		Adopted Budget	Budget Amendments	Amended Budget	Current Month Transactions	YTD Encumbrances	YTD Transactions	Budget - YTD Transactions	% Used/ Rec'd	Prior Year YTD
Fund **630 - Community Treatment Center**										
REVENUE										
Property taxes		3,199,210.00	.00	3,199,210.00	266,600.83	.00	2,132,806.64	1,066,403.36	67	2,001,016.64
Intergov Revenue		4,054,366.00	.00	4,054,366.00	877,959.34	.00	3,432,859.19	621,506.81	85	2,566,982.13
Public Charges		3,855,542.00	.00	3,855,542.00	632,071.25	.00	3,000,577.19	854,964.81	78	2,723,831.33
Miscellaneous Revenue		1,824,401.00	3,191.00	1,827,592.00	(34,795.48)	.00	993,530.68	834,061.32	54	1,337,111.62
Other Financing Sources		.00	58,565.00	58,565.00	.00	.00	65,518.03	(6,953.03)	112	.00
	REVENUE TOTALS	$12,933,519.00	$61,756.00	$12,995,275.00	$1,741,835.94	$0.00	$9,625,291.73	$3,369,983.27	74%	$8,628,941.72
EXPENSE										
Personnel Costs		9,221,503.00	50,529.00	9,272,032.00	750,430.89	.00	6,450,543.14	2,821,488.86	70	6,074,142.59
Operating Expenses		4,336,323.00	11,227.00	4,347,550.00	349,554.30	77,791.43	2,863,504.50	1,406,254.07	68	2,968,463.26
Outlay		25,100.00	.00	25,100.00	6,209.50	.00	6,804.75	18,295.25	27	36,538.62
	EXPENSE TOTALS	$13,582,926.00	$61,756.00	$13,644,682.00	$1,106,194.69	$77,791.43	$9,320,852.39	$4,246,038.18	69%	$9,079,144.47
	Grand Totals									
	REVENUE TOTALS	12,933,519.00	61,756.00	12,995,275.00	1,741,835.94	.00	9,625,291.73	3,369,983.27	74%	8,628,941.72
	EXPENSE TOTALS	13,582,926.00	61,756.00	13,644,682.00	1,106,194.69	77,791.43	9,320,852.39	4,246,038.18	69%	9,079,144.47
	Grand Totals	($649,407.00)	$0.00	($649,407.00)	$635,641.25	($77,791.43)	$304,439.34	($876,054.91)		($450,202.75)

Community Services

Through 08/31/18
Prior Fiscal Year Activity Included
Summary Listing

Account Classification	Adopted Budget	Budget Amendments	Amended Budget	Current Month Transactions	YTD Encumbrances	YTD Transactions	Budget - YTD Transactions	% Used/ Rec'd	Prior Year YTD
Fund **201 - Community Services**									
REVENUE									
Property taxes	16,172,778.00	.00	16,172,778.00	1,347,731.50	.00	10,781,852.00	5,390,926.00	67	10,362,132.64
Intergov Revenue	33,121,654.00	(166,137.00)	32,955,517.00	3,091,287.57	.00	21,333,355.82	11,622,161.18	65	21,403,202.95
Public Charges	1,883,072.00	275,000.00	2,158,072.00	88,847.18	.00	1,367,114.51	790,957.49	63	1,148,476.44
Miscellaneous Revenue	167,000.00	(10,020.00)	156,980.00	4,664.49	.00	172,616.50	(15,636.50)	110	107,898.87
Other Financing Sources	.00	276,882.00	276,882.00	2,194.12	.00	257,287.25	19,594.75	93	769,516.64
REVENUE TOTALS	$51,344,504.00	$375,725.00	$51,720,229.00	$4,534,724.86	$0.00	$33,912,226.08	$17,808,002.92	66%	$33,791,227.54
EXPENSE									
Personnel Costs	19,274,128.00	282,800.00	19,556,928.00	1,558,614.68	.00	12,997,098.61	6,559,829.39	66	12,446,170.41
Operating Expenses	32,046,376.00	85,517.00	32,131,893.00	2,668,738.85	52,393.22	21,906,043.40	10,173,456.38	68	22,798,133.60
Outlay	24,000.00	7,408.00	31,408.00	.00	.00	30,537.03	870.97	97	47,380.60
EXPENSE TOTALS	$51,344,504.00	$375,725.00	$51,720,229.00	$4,227,353.53	$52,393.22	$34,933,679.04	$16,734,156.74	68%	$35,291,684.61
Grand Totals									
REVENUE TOTALS	51,344,504.00	375,725.00	51,720,229.00	4,534,724.86	.00	33,912,226.08	17,808,002.92	66%	33,791,227.54
EXPENSE TOTALS	51,344,504.00	375,725.00	51,720,229.00	4,227,353.53	52,393.22	34,933,679.04	16,734,156.74	68%	35,291,684.61
Grand Totals	$0.00	$0.00	$0.00	$307,371.33	($52,393.22)	($1,021,452.96)	$1,073,846.18		($1,500,457.07)

BROWN COUNTY COMMUNITY TREATMENT CENTER
SEPTEMBER 2018 BAY HAVEN STATISTICS

ADMISSIONS	September	YTD 2018	YTD 2017
Voluntary - Mental Illness	21	246	220
Voluntary - Alcohol	0	0	0
Voluntary - AODA/Drug	0	0	0
Police Protective Custody - Alcohol	0	0	0
Commitment - Alcohol	0	0	0
Commitment - Drug	0	0	0
Court-Ordered Evaluation	0	0	0
Emergency Commitment- Alcohol	0	0	0
Emergency Detention - Drug	0	0	0
Emergency Detention - Mental Illness	0	0	0
Court Order Prelim. - Mental Illness	0	0	0
Court Order Prelim. - Alcohol	0	0	0
Court Order for Final Hearing	0	0	0
Commitment - Mental Illness	0	0	0
Return from Conditional Release	0	0	0
Court Order Prelim. - Drug	0	0	0
Other - EPP	2	11	5
TOTAL	23	257	225

ADMISSIONS BY UNITS			
Bay Haven	23	257	225
TOTAL	23	257	225

ADMISSIONS BY COUNTY			
Brown	21	217	194
Door	0	2	4
Kewaunee	0	1	1
Oconto	1	9	6
Marinette	0	0	0
Shawano	0	15	10
Waupaca	0	1	1
Menominee	0	0	0
Outagamie	0	6	2
Manitowoc	0	1	1
Winnebago	0	1	0
Other	1	4	6
TOTAL	23	257	225

READMIT WITHIN 30 DAYS			
Bay Haven	3	28	19
TOTAL	3	28	19

AVERAGE DAILY CENSUS	September	YTD 2018	YTD 2017
Bay Haven	9.5	9.0	6.0
TOTAL	9.5	9.0	6.0

INPATIENT SERVICE DAYS			
Bay Haven	285	2460	1626
TOTAL	285	2460	1626

BED OCCUPANCY			
Bay Haven	63%	60%	40%
TOTAL (15 Beds)	63%	60%	40%

DISCHARGES			
Bay Haven	18	248	222
TOTAL	18	248	222

DISCHARGE DAYS			
Bay Haven	168	1968	1582
TOTAL	168	1968	1582

AVERAGE LENGTH OF STAY			
Bay Haven	9	8	7
TOTAL	9	8	7

AVERAGE LENGTH OF STAY BY COUNTY			
Brown	9	12	11
Door	0	4	1
Kewaunee	0	0	0
Oconto	24	13	3
Marinette	0	0	1
Shawano	0	7	3
Waupaca	0	0	0
Menominee	0	0	0
Outagamie	0	15	1
Manitowoc	0	1	0
Winnebago	0	0	0
Other	48	49	3
TOTAL	9	10	8

IN/OUTS	Current	YTD	2017
	0	26	20

BROWN COUNTY COMMUNITY TREATMENT CENTER
SEPTEMBER 2018 NICOLET PSYCHIATRIC CENTER STATISTICS

ADMISSIONS	September	YTD 2018	YTD 2017
Voluntary - Mental Illness	13	132	87
Voluntary - Alcohol	0	0	1
Voluntary - AODA/Drug	0	0	1
Police Protective Custody - Alcohol	0	0	0
Commitment - Alcohol	0	0	0
Commitment - Drug	0	0	0
Court-Ordered Evaluation	0	0	0
Emergency Commitment- Alcohol	0	0	0
Emergency Detention - Drug	0	0	0
Emergency Detention - Mental Illness	43	382	419
Court Order Prelim. - Mental Illness	0	0	0
Court Order Prelim. - Alcohol	0	0	0
Court Order for Final Hearing	1	6	9
Commitment - Mental Illness	0	0	0
Return from Conditional Release	3	63	52
Court Order Prelim. - Drug	0	0	0
Other	0	1	0
TOTAL	60	584	569

AVERAGE DAILY CENSUS	September	YTD 2018	YTD 2017
Nicolet	11.4	11.2	11.7
TOTAL	11.4	11.2	11.7

INPATIENT SERVICE DAYS			
Nicolet	343	3067	3206
TOTAL	343	3067	3206

BED OCCUPANCY			
Nicolet	71%	70%	73%
TOTAL (16 Beds)	71%	70%	73%

DISCHARGES			
Nicolet	55	579	566
TOTAL	55	579	566

DISCHARGE DAYS			
Nicolet	302	2959	3224
TOTAL	302	2959	3224

ADMISSIONS BY UNITS			
Nicolet	60	584	569
TOTAL	60	584	569

AVERAGE LENGTH OF STAY			
Nicolet	5	5	6
TOTAL	5	5	6

ADMISSIONS BY COUNTY			
Brown	46	476	457
Door	1	8	7
Kewaunee	1	4	10
Oconto	2	15	14
Marinette	1	12	3
Shawano	0	7	7
Waupaca	0	1	2
Menominee	0	0	1
Outagamie	1	14	20
Manitowoc	1	15	22
Winnebago	0	2	2
Other	7	30	24
TOTAL	60	584	569

AVERAGE LENGTH OF STAY BY COUNTY			
Brown	5	5	5
Door	3	4	2
Kewaunee	2	2	4
Oconto	1	2	3
Marinette	4	4	2
Shawano	0	1	3
Waupaca	0	0	3
Menominee	0	0	0
Outagamie	3	2	2
Manitowoc	4	5	3
Winnebago	0	2	0
Other	14	12	4
TOTAL	5	5	5

READMIT WITHIN 30 DAYS			
Nicolet	3	51	63
TOTAL	3	51	63

IN/OUTS	Current	YTD	2017
	2	16	11

Brown County Health and Human Services

Report of Child Abuse/Neglect or Service Request by Month

Month	2017	2018	% Change 2017 to 2018
January	456	507	11.18%
February	456	421	-7.68%
March	423	428	1.18%
April	449	429	-4.45%
May	535	497	-7.10%
June	364	316	-13.19%
July	266	270	1.5%
August	347	292	-15.85%
September	419	354	-15.51%
October	495		
November	431		
December	406		
Total	5047		

Reports Investigated/Services Offered by Month

Month	2017	2018	% Change 2017 to 2018
January	141	169	19.86%
February	135	126	-6.67%
March	145	152	4.83%
April	147	156	6.12%
May	156	170	8.97%
June	123	136	10.57%
July	90	114	26.67%
August	117	129	10.26%
September	125	139	11.2%
October	141		
November	126		
December	98		
Total	1544		

HUMAN SERVICES
2018 PROVIDER CONTRACT LIST - 10/2/2018

Agency	Service(s) Description	Target Client	Program Unit(s)	Contract Sent	Contract Returned	Updated Not-to-Exceed Amount
101 Mobility (Mobility 101 in Avatar) of Northeast Wisconsin	Medical/therapeutic supplies and equipment and home modifications	Children	CLTS and C-COP	8/30/18	9/4/18	**$30,000**
Acceptional Minds LLC	Living skills for autistic and/or behaviorally-challenged children and their families	Children	CLTS, CABHU, JJ	11/20/17	1/15/18	**$800,000**
A & J Vans Inc.	Vehicle modifications for families with disabled children	Families of disabled children	CLTS, C-COP	12/7/17	12/8/17	**$65,000**
Adams L AFH	3-4 bed traditional adult family home	MH/AODA	Behavioral Health, CMHP	11/20/17	1/2/18	**$124,000**
ADL Monitoring Solutions (formerly WI Lock and Load Electronic Monitoring)	UA observed collection and transport for veterans treatment court	AODA adults	Treatment Courts	11/20/17	11/20/17	**$20,000**
Advocates for Healthy Transitional Living LLC	Treatment foster care placing agency and respite care	High behavioral needs children	CABHU, CPS, CLTS	12/4/17	1/15/18	**$930,000**
Anderson, Campell Educational Teaching (ACE)	Daily living skills training	Children	CLTS	11/20/17	1/8/18	**$48,000**
Angels on Arcadian	CBRF (assisted living)	DD, PD	CMHP	11/20/17	11/30/17	**$75,000**
Anna's Healthcare	CBRF (assisted living)	MH/AODA	Behavioral Health, CMHP	11/20/17	1/2/18	**$100,000**
ASPIRO Inc.	Birth to 3 services, respite, prevocational training, adult day programming	Children with disabilities	BT3, CMHP, CLTS	12/7/17	12/7/17	**$695,000**
Bellin Health Occupational Health Solutions	Drug screenings and transporting inpatient clients to court	Adult parents	CPS, CABHU	11/16/17	1/2/18	**$10,000**
Bellin Psychiatric Center	Inpatient psychiatric and detox services	MH/AODA	Behavioral Health	12/28/17	3/16/18	**$400,000**
Better Days Mentoring	Youth mentoring services, daily living skills	Youth	CPS, JJ, CLTS	11/20/17	11/27/17	**$95,000**
Boll Adult Care Concepts	Corporate adult famiy home (assisted living) with CCS services for high needs behavioral health	MH/AODA	Behavioral Health, CMHP	11/20/17	11/28/17	**$710,000**
Brotoloc Health Care System	CBRF and corporate adult family homes (assisted living)	PD with MH issues	Behavioral Health, CMHP	11/20/17	11/28/17	**$500,000**
Care for All Ages (CFAA)	CBRF (assisted living), child day care (day care used VERY sparingly)	PD with MH issues	Behavioral Health, CMHP	11/20/17	12/7/17	**$35,000**
Catholic Charities of the Diocese of GB	Teen Parenting program, fiscal agent services, domestic violence group	Teens	CPS, CMHP	1/8/18 revised	1/9/18	**$154,000**
Centerpiece LLC	Social learning groups for children with social communication challenges	Children	CLTS	11/20/17	1/9/18	**$17,500**

HUMAN SERVICES
2018 PROVIDER CONTRACT LIST - 10/2/2018

Agency	Service(s) Description	Target Client	Program Unit(s)	Contract Sent	Contract Returned	Updated Not-to-Exceed Amount
CP Center	Respite and daily living skills	Children with disabilities	CLTS, C-COP, BT3	1/11/18	1/11/18	**$65,000**
Childrens Service Society	Treatment foster care placing agency	Children	CLTS	11/27/17	12/18/17	**$10,000**
Chileda Institute	Children high-needs residential care center (RCC)	High behavioral needs children	CPS	11/27/17	1/2/18	**$175,000**
Choices to Change	Group home for juvenile offenders	Juvenile offenders	JJ	11/28/17	12/14/17	**$200,000**
Cisler Construction	Home remodeling/modifications	Families of long-term care children	CLTS	4/12/18	4/17/18	**$50,000**
Clarity Care Inc.	CBRF (assisted living), home health care	PD with MH issues	CMHP	12/12/17	2/26/18	**$25,000**
Comfort Keepers	Supportive home care services for Dementia Crisis Innovation Grant	At-risk adults	APS	12/12/17	1/8/18	**$13,500**
Communication Pathways LLC	Social learning groups for children with social communication challenges	Children	CLTS, C-COP	11/21/17	1/2/18	**$42,000**
Compass Development	CBRF (assisted living)	PD with MH issues	Behavioral Health, CMHP	11/20/17	12/11/17	**$62,000**
Curative Connections	Supportive home care, specialized transportation, prevocational training, daily living skills, CCS services	MH/AODA and LTC children	Behavioral Health, CMHP, CABHU, CLTS	12/4/17	12/18/17	**$420,000**
Curo Care LLC	Corporate adult family homes (assisted living)	PD with MH issues	Behavioral Health, CMHP	11/21/17	11/22/17	**$200,000**
Deer Path Assisted Living Inc.	CBRF, corporte adult family homes (assisted living)	MH/AODA	Behavioral Health, CMHP	11/20/17	11/27/17	**$120,000**
Dodge County (DBA Clearview Behavioral Health)	Brain injury rehabilitation center	Adults w/traumatic brain injury	Behavioral Health	11/16/17	1/8/18	**$285,000**
Dynamic Family Solutions	Family counseling/treatment programs	Families of juvenile offenders	JJ	11/20/17	12/18/17	**$100,000**
Encompass Child Care	Child day care	Children	CPS	12/4/17	1/2/18	**$25,000**
Engberg AFH	1-2 bed traditional adult family home	MH	Behavioral Health, CMHP	1/15/18 to Diane	1/16/18	**$21,000**
Exceptional Equestrians	Hippotherapy and therapeutic riding to clients with special needs	Children with disabilities	CLTS, C-COP	11/27/17	11/29/17	**$20,000**

HUMAN SERVICES
2018 PROVIDER CONTRACT LIST - 10/2/2018

Agency	Service(s) Description	Target Client	Program Unit(s)	Contract Sent	Contract Returned	Updated Not-to-Exceed Amount
Expressive Therapies LLC	Music therapy for children	Children	CLTS	11/27/17	12/21/17	**$28,000**
Family Services of Northeast Wisconsin Inc.	CBRF (assisted living), CRISIS Center services, counseling, CCS services	MH/AODA, children	Behavioral Health, CABHU, APS, CPS, CMHP	12/18/17	12/21/17	**$3,100,000**
Family Training Program	Parenting/family skills training	CPS parents, parents of juvenile offenders	JJ, CSP	11/20/17	12/14/17	**$288,000**
Family Works Programs, Inc.	Treatment foster care placing agency	Children	CPS, JJ	11/27/17	11/27/17	**$25,000**
Foundations Health and Wholeness, Inc.	Treatment foster care placing agency and CCS Services	Children and adults	CPS, CABHU, Behavioral Health	11/21/17	1/23/18	**$212,500**
Friendship House	Group home for juvenile offenders	Juvenile offenders	JJ	11/28/17	1/9/18	**$150,000**
The Gathering Place	CCS peer support services	MH/AODA	Behavioral Health	4/3/18	4/10/18	**$25,000**
Golden House	Domestic abuse services	Adults in need	CPS, APS	11/16/17	12/11/17	**$63,086**
Gonzalez AFH	3-4 bed traditional adult family home	PD with MH issues	Behavioral Health, CMHP	11/20/17	12/17/17	**$24,000**
Goodwill Industries	Prevocational services	PD with MH issues	CMHP	11/20/17	11/21/17	**$2,500**
Green Bay Area Builders	Home remodeling/modifications	Families of long-term care children	CLTS	4/12/18	4/23/18	**$50,000**
Green Bay Transit Commission - **NO CONTRACT**	Bus passes for transportation to/from school, meetings with parents, etc.	CPS case children and adults	CPS	N/A	N/A	**N/A**
Greenfield Rehabilitation Agency, Inc.	Birth to 3 services	Children with disabilities	BT3	12/7/17	1/2/18	**$510,000**
Helping Hands Caregivers	Supportive home care	PD with MH issues	CMHP	12/12/17	1/15/18	**$8,000**
Home Instead Senior Care	Supportive home care	PD with MH issues	CMHP	12/12/17	1/2/18	**$8,000**
Homes for Independent Living	CBRF (assisted living)	MH	Behavioral Health	11/20/17	12/5/17	**$200,000**
HME Home Medical	Medical and therapeutic supplies and equipment	Children	CLTS and C-COP	12/7/17	5/10/18	**$45,000**
Improved Living Services	Corporate adult family homes (assisted living), CCS services	MH	Behavioral Health	11/20/17	1/16/18	**$100,000**
Independent Mobility Plus	Medical and therapeutic supplies and equipment	Children	CLTS and C-COP	12/7/17	1/4/18	**$35,000**
Infinity Care Inc.	CBRF (assisted living), home health care	PD with MH issues	Behavioral Health, CMHP	11/28/17	12/7/17	**$95,000**

HUMAN SERVICES
2018 PROVIDER CONTRACT LIST - 10/2/2018

Agency	Service(s) Description	Target Client	Program Unit(s)	Contract Sent	Contract Returned	Updated Not-to-Exceed Amount
Innovative Services	Corporate adult family home (assisted living), CCS services, daily living skills, supportive home care	High-needs MH	Behavioral Health, CABHU, JJ, CPS, CMHP, CLTS	11/27/17	11/28/17	**$2,000,000**
Jackie Nitschke Center Inc.	AODA residential and intensive outpatient services	AODA adults and youth	Behavioral Health, CABHU	12/27/17	1/2/18	**$100,000**
Jacobs Fence	Fence building and repair	Families of long-term care children	CLTS	4/12/18	4/23/18	**$25,000**
KCC Fiscal Agent Services	Payor of client-hired personal care workers		CLTS, CMHP	12/4/17	12/18/17	**$800,000**
KUEHG - Kindercare	Child day care	Children	CPS	12/27/17	1/4/18	**$50,000**
Kismet Advocacy	Mentoring, living skills for autistic and/or behaviorally-challenged children and their families	Children	CLTS, CABHU, JJ	3/8/18	3/20/18	**$50,000**
Kimbrough, Ellen AFH	1-2 bed traditional adult family home	MH	Behavioral Health	11/20/17	1/9/18	**$23,700**
Lad Lake	Youth high-needs residential care center (RCC)	High behavioral needs children	JJ, CPS	12/4/17	12/8/17	**$150,000**
Lutheran Social Services	CBRF (assisted living) with CCS services	MH/AODA	Behavioral Health	11/27/17	2/22/18	**$905,000**
Lutheran Social Services (Homme Home)	Youth (all male) high-needs residential care center (RCC)	High behavioral needs children	CPS, JJ	1/11/18 revised	1/29/18	**$300,000**
Macht Village Programs Inc. (MVP)	Respite care, counseling, daily living skills, CCS services, treatment foster care child placing agency	High behavioral needs children	CABHU, CLTS, CPS, JJ	11/27/17	1/2/18	**$700,000**
Matthews Senior Living	CBRF (assisted living)	PD with MH issues	Behavioral Health, CMHP	11/20/17	1/11/18	**$55,000**
McCormick Memorial Home	CBRF (assisted living)	MH/AODA	Behavioral Health	11/20/17	1/8/18	**$60,000**
Meridian Senior Living (Birch Creek and Bishop's Court)	CBRF (assisted living) for APS use	At-risk adults	APS	7/24/18	8/28/18	**$60,000**
Milestones Behavioral Pediatrics	Social learning groups for children with social communication challenges	Children	CLTS	9/13/18	9/18/18	**$20,000**

HUMAN SERVICES
2018 PROVIDER CONTRACT LIST - 10/2/2018

Agency	Service(s) Description	Target Client	Program Unit(s)	Contract Sent	Contract Returned	Updated Not-to-Exceed Amount
Mooring Programs Inc.	AODA residential services	AODA adults	Behavioral Health	11/21/17	1/2/18	**$100,000**
My Brother's Keeper	Male Mentoring Program	Juvenile males	JJ	11/21/17	12/1/17	**$10,000**
Mystic Meadows LLC	Corporate AFH (assisted living)	MH/AODA	Behavioral Health, CMHP	11/20/17	11/21/17	**$30,000**
NEW Community Shelter Inc.	Homeless sheltering services	MH	Behavioral Health	11/16/17	1/4/18	**$40,000**
Northwest Passage	Children high-needs residential care center (RCC)	High behavioral needs children	CPS, JJ	12/4/17	12/11/17	**$125,000**
Nova Counseling Services Inc.	AODA residential services	AODA adults	Behavioral Health	12/7/17	12/18/17	**$100,000**
Nurses PRN Home Care	Skilled nursing services	Children	CPS, CLTS	12/7/17	12/7/17	**$45,000**
Oconomowoc Development Training Center	Residential care center (RCC) for juvenile offenders	Juvenile offenders	JJ	12/12/17	1/29/18	**$175,000**
Options Counseling Services (Koinonia)	AODA residential services	AODA adults	Behavioral Health	11/21/17	11/28/17	**$35,000**
Options for Independent Living Inc.	CCS peer support services, home modification assessments	MH/AODA	Behavioral Health, CLTS	11/27/17	12/18/17	**$10,000**
Options Treatment Program	AODA treatment, CCS services	AODA youth and adults	JJ, Drug Court	12/7/17	1/9/18	**$70,000**
Paragon Industries	Daily respite care	Children with long-term care needs	CLTS	11/27/17	12/18/17	**$195,000**
Parmentier AFH	3-4 bed traditional adult family home	MH	Behavioral Health, CMHP	11/20/17	11/30/17	**$44,500**
Pathways Treatment	AODA residential treatment for dual diagnosis clients	AODA/MH (dual diagnosis)	Behavioral Health	1/15/18 revised	1/16/18	**$375,000**
Pillar and Vine, Inc.	Treatment foster care placing agency	Children	CPS/JJ	11/28/17	1/8/18	**$25,000**
Prevea Health WorkMed	Drug screenings	CPS parents, AODA, JJ youth	Behavioral Health, CABHU, JJ, CP, ES	12/7/17	12/14/17	**$55,000**
Productive Living Systems	Corporate adult family homes, CBRF (assisted living), supportive apartment program	MH/AODA	Behavioral Health, CMHP	11/27/17	2/1/18	**$275,000**
Productive Living Systems (Pnuma LLC)	CBRF (assisted living)	PD with MH issues	Behavioral Health, CMHP	11/27/17	2/1/18	**$120,000**
Psychological Consultants of Green Bay	Psychological assessments to determine competency	Elderly, DD	APS	11/27/17	12/18/17	**$25,000**

HUMAN SERVICES
2018 PROVIDER CONTRACT LIST - 10/2/2018

Agency	Service(s) Description	Target Client	Program Unit(s)	Contract Sent	Contract Returned	Updated Not-to-Exceed Amount
Ravenwood Behavioral Health	Nursing home for high-needs MH clients	High-needs MH	Behavioral Health	11/16/17	1/29/18	**$100,000**
Rawhide, Inc.	Residential care center (RCC) for juvenile offenders	Juvenile offenders	JJ	11/27/17	12/11/17	**$200,000**
Rehabilitation House	CBRF			12/7/17	1/2/18	**$60,000**
REM Wisconsin	Corporate adult family home, CBRF (assisted living)	MH, PD with MH issues	Behavioral Health, CMHP	11/20/17	11/21/17	**$200,000**
Sandhill Child Development Center (New Mexico) - **THEIR CONTRACT; NOT OURS**	Care of an extremely high needs CPS child that we cannot find placement for in WI	Specific CPS Child	CPS	N/A	N/A	**$200,000**
Social Thinkers	Social learning groups for children with social communication challenges	Children	CLTS	11/27/17	1/4/18	**$27,500**
Smith Receiving Home	Receiving home for emergency placements	Children in need	CPS	8/30/18 to Allison	9/13/18	**N/A**
Szerkins Receiving Home	Receiving home for emergency placements	Children in need	CPS			**N/A**
Spectrum Behavioral Health	CCS services	Children	CLTS, CABHU	11/27/17	1/16/18	**$50,000**
St. Vincent Hospital	Birth to 3 services, home delivered meals	Children with disabilities	BT3	12/11/17	1/4/18	**$250,000**
Talbot AFH	1-2 bed traditional adult family home	MH	Behavioral Health	11/20/17	1/11/18	**$15,000**
Tellurian	Residential detox	AODA	Behavioral Health	6/21/18	8/6/18	**$55,000**
Tomorrow's Children Inc.	Children high-needs residential care center (RCC)	High behavioral needs children	CABHU	11/27/17	1/23/18	**$100,000**
Treatment Providers LLC (Dr. Fatoki)	Medication Assisted Treatment (MAT) for opiod abuse treatment	AODA	AODA	6/28/18	7/31/18	**$60,000**
Trempealeau County Health Care	County-run adult family homes, CBRF (assisted living), and institute for mental disease	Very high-needs MH	Behavioral Health	11/16/17	11/27/17	**$1,600,000**
United Translators	Interpreter/translation services	Non-english speaking	APS, CPS	11/27/17	1/8/18	**$10,000**
VanLanen Receiving Home	Receiving home for emergency placements	Children in need	CPS	11/13/17	11/20/17	**N/A**
Villa Hope	CBRF (assisted living), supportive apartment program	MH/AODA	Behavioral Health	1/23/18	3/1/18	**$1,400,000**

HUMAN SERVICES
2018 PROVIDER CONTRACT LIST - 10/2/2018

Agency	Service(s) Description	Target Client	Program Unit(s)	Contract Sent	Contract Returned	Updated Not-to-Exceed Amount
Willow Creek Behavioral Health (SBH)	Inpatient psychiatric and detox services	MH/AODA	Behavioral Health	12/12/17	1/2/18	**$300,000**
Wisconsin Family Ties	Family support and advocacy services	Parents of MH/juvenile offenders	CABHU, JJ	11/20/17	11/22/17	**$26,000**
Wisconsin Lock and Load Transport	Provides secure transportation to/from GB to other state facilities	MH, JJ	Behavioral Health, JJ	11/20/17	1/15/18	**$42,000**
TOTAL						**$23,459,786**

Brown County Human Services
New Non-Contracted and Contracted Providers
October 1, 2018

REQUEST FOR NON-CONTINUOUS/NON-CONTRACTED PROVIDER			
PROVIDER	**SERVICE DESCRIPTION**	**NOT-TO-EXCEED AMOUNT**	**DATE**
Individual	Reimbursement to foster home for supplies	$10,000	9/7/18
Individual	Ongoing respite for a CPS child	$10,000	9/7/18
Individual	Paying a portion of rent to landlord for CPS family	$10,000	9/13/18
Individual	Reimbursement to kinship provider for day care expenses	$10,000	9/13/18
B2 Properties	Paying portion of rent to landlord for CPS family	$10,000	9/13/18
Individual	Reimbursement to parent for recreational activity for child through CCOP program	$10,000	9/20/18
Starz Gymnastics	Gymnastics program for child through CCOP program	$10,000	9/20/18
Warrior Jungle	Recreational classes for child through CCOP program	$10,000	9/20/18

REQUEST FOR NEW PROVIDER CONTRACT				
PROVIDER	**SERVICE DESCRIPTION**	**TARGET CLIENTS**	**NOT-TO-EXCEED CONTRACT AMOUNT**	**DATE**
Milestones Behavioral Pediatrics	Social learning groups for children with autism	Children	$20,000	9/1/18