

PROCEEDINGS OF THE BROWN COUNTY
HUMAN SERVICES COMMITTEE

Pursuant to Section 19.84 Wis. Stats., a regular meeting of the **Brown County Human Services Committee** was held on Wednesday, July 23, 2014 in Room 200 of the Northern Building, 305 E. Walnut Street, Green Bay, Wisconsin.

Present: Chair Evans, Supervisor Robinson, Supervisor La Violette, Supervisor Hoyer, Supervisor Haefs
Also Present: Jeremy Kral, John Syndergaard, Steve Mc Carthy, Judge Zuidmulder, Nancy Fennema, Chad Weininger, Rebecca Morschauser, Kristin Madison

I. Call Meeting to Order.

The meeting was called to order by Chair Pat Evans at 5:33 p.m.

II. Approve/Modify Agenda.

The agenda was modified to have the presentation by the CP Center take place following Item 3.

Motion made by Supervisor La Violette, seconded by Supervisor Hoyer to approve as amended. Vote taken. MOTION CARRIED UNANIMOUSLY

III. Approve/Modify Minutes of June 25, 2014.

Motion made by Supervisor La Violette, seconded by Supervisor Hoyer to approve. Vote taken. MOTION CARRIED UNANIMOUSLY

Comments from the Public. None.

Report from Human Services Chair, Patrick Evans.

Chair Pat Evans reported that he and several other supervisors had met with Tony Galasso, President of Sanimax recently. Evans indicated that it was somewhat of a productive meeting and he will probably prepare a report for the next Human Services meeting.

1. Review Minutes of:

- a. **Aging & Disability Resource Center Executive/Finance Committee (June 26, 2014).**
- b. **Criminal Justice Coordinating Board (June 18, 2014).**
- c. **Human Services Board (July 10, 2014).**
- d. **Veterans' Recognition Subcommittee (June 17, 2014).**

Motion made by Supervisor Hoyer, seconded by Supervisor La Violette to suspend the rules and take Items 1 a – d together. Vote taken. MOTION CARRIED UNANIMOUSLY

Motion made by Supervisor Hoyer, seconded by Supervisor La Violette to receive and place on file Items 1 a – d. Vote taken. MOTION CARRIED UNANIMOUSLY

Presentation by CP Center

John Syndergaard, Executive Director of the CP Center, 201 South Webster Avenue, Green Bay, Wisconsin addressed the Committee. Syndergaard stated that he appreciated the County's support of the CP Center and indicated that the Center has been in town since 1954. He provided the Committee with a handout, a copy of which is attached, that explains the funding of the CP Center.

Syndergaard continued that in addition to working with individuals with cerebral palsy, they also offer adult day services, assistive technology services, adult occupational therapy, children's therapy services, early education services and care for children with and without special needs and outreach services as well as running their aquatic center which is open to the public. They also help individuals with muscular dystrophy, speech and language needs, head injuries, head trauma, developmental delays and accident recovery. They have about 130 employees and assist approximately 1600 individuals on an annual basis.

Syndergaard noted the annual CP Center budget is about \$5.3 million dollars and the lion's share of those funds, or 37%, come from the County and managed care. Syndergaard further noted that they raise between 21 – 25% privately through fundraising activities which they take great pride in. Investment income accounts for about 7.7% of the budget and insurance and other sources make up the rest. He noted that in 2013 the CP Center raised approximately \$1,160,000 through their own fundraising activities.

Syndergaard continued that the two programs that people are most familiar with are the childrens services and the adult programs. He noted that in 2013 Brown County helped with about \$1,250,000 in the adult program at the CP Center. This accounts for about 89% of the funding and Syndergaard noted that they currently work with about 135 adults in this program on a weekly basis. The County also provided support of about \$262,000 for childrens programs in 2013 and this accounts for about 32.2%. They work with 100 – 120 children on an ongoing basis. Syndergaard indicated that they are working very hard to develop alternative programming and have also developed fee for service support of about 11%. Syndergaard stated they are doing everything they can and spending a lot of time as a staff working on alternative programs.

Syndergaard continued by reviewing some of the information on the second page of the handout. The natural conclusion of the information is that since 2009 in both the adult programs and the adult services area, they have experienced losses ranging from \$192,000 in 2009 to \$362,000 in 2013. However, in fairness, Syndergaard noted that in the adult program they have experienced some very incremental net revenues over expenses. There are also some qualifiers such as staff turnover and there have also been some vacancies in the director's role during that time period. When looking at the net revenues over expenses, it should be noted that on a budget of nearly \$2 million dollars, it is a fairly small margin.

The natural question according to Syndergaard is how to fund the gaps. He noted that the pressure on their fundraising efforts is intense and also noted that it looks like one of their regular fundraisers will not be occurring this year because it is dependent on other community members for success. Any blip in their fundraising efforts can be very debilitating to the organization. Syndergaard also indicated that they do have a bit of an endowment and they are able to draw from reserves on an occasional basis, but this is not something that can be done on a regular basis.

Syndergaard closed by saying how appreciative the CP Center is of the support received from the County. He does understand that budgets are tight, but he wanted to plant the seed that when it comes to budget time, if there is any consideration to make any adjustments, they would certainly appreciate it.

Evans asked Syndergaard how he felt Family Care would affect the CP Center. Syndergaard responded that the CP Center has gone on record as supporting Family Care and they are hopeful that they will not see much of an impact from Family Care.

Robinson stated that he has visited the CP Center and they do great work there and he thanked Syndergaard for that. Syndergaard invited Committee or Board members to visit the Center at any time to see what they do. Robinson recalled Syndergaard saying that part of the services the CP Center offers is to patients with traumatic brain injuries. Robinson stated that he had recently spoken to someone who commented on the lack of services available for people with traumatic brain injuries trying to make the transition to independent living. Syndergaard stated that they do this kind of work at the CP Center and suggested that Robinson have this person contact the CP Center for assistance. La Violette also felt there was a lot of interest with regard to traumatic head injuries and asked what would happen if a person with a head injury does not have health insurance. Syndergaard responded that there are subsidies and financial support programs as well as

medical assistance that could help a person out and he noted that the CP Center has a healthy relationship with medical assistance.

Supervisor Haefs indicated that the CP Center appears to be doing a wonderful job in what they do. Haefs advised Syndergaard that he may want to advise the Committee what dollar amount they are looking for so there is some starting point. Syndergaard stated that a gross generalization would be that it would be very helpful if gross reimbursement rates could be returned to traditional levels. Syndergaard stated that he can get those figures to the Committee but he understands that those figures would probably not be attainable in one fell swoop. Haefs felt that this Committee should have the administration come and talk about what constitutes a tax increase. He continued that what hurts the most is that the current administration is considering a levy dollar of \$80 some million as the tax increase. Haefs noted that the levy can be raised while still reducing what the average property owner pays; however, nobody else on the County Board ever seems to agree with him. Haefs stated he would like to see a discussion as to what a tax increase is and noted that the tax levy was maintained in the last budget and the property owners paid less in taxes. Haefs stated that when subjects come up that he is interested in, he has no problem raising the tax levy. He does have a problem with raising personal taxes, but it drives him nuts when needs are not addressed because of some arbitrary promise not to raise the tax levy. He suggested that the administration attend the July meeting to discuss this more. Haefs continued that he represents probably the poorest district in the County and he has never gotten beaten up for raising taxes. He concluded that there are more funds available than people think there are. Syndergaard responded that he would be happy to come back and talk with the administration and/or full County Board if the Committee desired.

Motion made by Supervisor La Violette, seconded by Supervisor Robinson to receive and place on file. Vote taken. MOTION CARRIED UNANIMOUSLY

Human Services Department

2. Treatment and Diversion Court Report.

Judge Zuidmulder thanked the Committee for the opportunity to address them. He noted that he typically appears before the Committee quarterly to give updates on the treatment courts but he did not appear before the Committee in February or March. He explained that the County Board created a mental health initiative and a position was created and subsequently there was a request from the veteran's court for services. Judge Zuidmulder tried to figure out how to satisfy that need as he felt it was an appropriate need. He also noted that the hiring process can be an issue due to the length of time it takes to fill positions. Further delays resulted when the District Attorney applied for a TAD (Treatment and Diversion) grant. Judge Zuidmulder stated that the one thing the legislator has aggressively funded is treatment courts. He continued that \$2.5 million dollars were appropriated by the State for TAD grants. Brown County was passed the first time, but the State appropriated more money and on the second round Brown County was approved for the grant. Judge Zuidmulder noted that the TAD grant will allow for the creation of a screening position to screen all individuals who come into the criminal justice system to see if they should be diverted out of the system, treated in an alternative program such as a treatment court or placed in a treatment program. Judge Zuidmulder indicated that it was not known for sure until June 1 that Brown County had received the grant which includes in excess of \$100,000 for the year for the positions. The impact upon the drug court was that the drug court coordinator already screens individuals. If the DA's office is going to create and fund a position that does screening, the drug court coordinator doing the screening no longer serves a purpose and therefore there would not be a need for the drug court coordinator to screen. Judge Zuidmulder also felt that perhaps the drug court coordinator's job description should be looked at and restructured. Judge Zuidmulder felt that the mission is the same and that the positions have the same mission and therefore should be working together as a team. What is happening now is that there will be a screener and it is possible that the drug court coordinator position will be eliminated or at least restructured.

Judge Zuidmulder continued that the case worker does home visits, contacts the employers, contacts treatment providers and things of that nature. If there are four treatment courts operating there would definitely be a need for these caseworkers. Judge Zuidmulder stated that he is confident that this would not have any fiscal impact on the County. If this is done as described, the State will pick up the TAD coordinator

position which will then take that piece out of the drug court coordinator who is presently actually being paid more than a case worker. Judge Zuidmulder also stated that the case workers would provide enough staffing because now they will screen and select and placement will occur. He is hopeful that instead of having four separate screening processes, there will be one process in which a person could be looked at and a determination made as to what the unique feature of each court is and which court would be most beneficial to a person. This will be more of a triage system.

Judge Zuidmulder continued his presentation by talking about the heroin court he would like to establish. Heroin is almost at the epidemic level and Judge Zuidmulder noted that he has prosecuted four heroin overdose deaths through his court. He explained the chain of usage and indicated that the reason he feels a heroin court would be appropriate is because the heroin drug user population is different than other drug users. Judge Zuidmulder continued that most heroin users begin by being prescribed opiates such as Vicodin or OxyContin. When these prescription drugs are terminated by the physician, these people are left with an opiate addiction which can only be satisfied by another opiate and therefore they turn to heroin because it is less expensive than prescription drugs. Judge Zuidmulder explained that heroin addiction can happen to anyone and when someone gets caught up with it, they come into the court system and their addictive needs are very substantial and cannot typically be addressed through drug court and therefore Judge Zuidmulder felt a separate heroin court which includes treatment would be appropriate. Judge Zuidmulder indicated that he has received tremendous support for a heroin court from the DA's office and he would appreciate the Committee's support as this moves along. He was hopeful that the heroin court could be up and running in the September or October timeframe. Judge Zuidmulder noted that all of the neighboring counties are now imitating Brown County's treatment courts because they have seen the success they have had.

Supervisor Robinson thanked Judge Zuidmulder for all the work he has done with the treatment courts. He continued that he is in 100% support of what Judge Zuidmulder is talking about, but he had some questions with regard to the minutes from the Criminal Justice Coordinating Board. Robinson stated that it seems that that Board was weaving together the TAD grant, other diversion programs and a day reporting center and Robinson felt it was a number of non-traditional ways of dealing with people caught in the criminal justice system. Robinson asked if some sort of flowchart or other visual guide could be created to sort all of these options and ideas out. Judge Zuidmulder responded that because there are so many stake holders involved and so many issues going on at the same time, part of the conversation is people interjecting pieces that are not directly related but what they have an interest in.

Robinson also asked for something that could help lay out all of the terms and he referenced that the Board is named the Criminal Justice Coordinating Board and there is reference in the minutes to a Criminal Justice Coordinating Council and he wondered if those were the same things. Human Services Director Jeremy Kral indicated that there is a Criminal Justice Coordinating Council on the State level but the minutes refer to the Brown County Criminal Justice Coordinating Board. Robinson reiterated his request to have something in front of him to sort all of these things out.

Robinson continued that the County Board is getting geared up for annual budget discussions and he questioned if given the programs that are up and running right now, if there are sufficient resources to carry those program out in a sufficient manner. Judge Zuidmulder responded that because the heroin issue has been so recent and rose to epidemic proportions so quickly, he did not feel that the care providers know exactly what the program should be. Nationally, there is all kinds of soul searching going on to determine how to address the heroin population because it is a new population that really has not been dealt with before. Judge Zuidmulder continued that to the extent that the County Board could create any additional treatment monies, that should be done. He noted that Marinette County has a substantial TAD grant which includes a lot of money for treatment. Marinette County is front ending their heroin treatment so when someone comes into the system, before they come into the heroin court, they are getting treatment. Brown County does not have the funds to do that. Judge Zuidmulder noted that he had accepted a few heroin people into his tradition drug court because he felt it was the right thing to do, but unfortunately, when these people are released from jail, they disappear. Judge Zuidmulder has not had a problem with his regular drug court participants disappearing. He would ask the Board do anything they can not to cut any treatment money and to do anything they can to increase treatment funding if possible.

Supervisor La Violette asked where heroin addicts can receive treatment. Kral indicated that there are some treatment providers on an outpatient basis, including Libertas and there are also other licensed facilities that would be able to provide addiction treatment, but Kral did not know who specifically could address heroin issues. La Violette asked where people with heroin addictions would be sent if treatment money was available. Judge Zuidmulder responded that he is keeping an eye on what they are doing in Marinette County as Marinette County has funding for treatment and then emulate what they do that is successful.

Motion made by Supervisor La Violette, seconded by Supervisor Hoyer to receive and place on file. Vote taken. MOTION CARRIED UNANIMOUSLY

3. **Resolution re: Change in Table of Organization Human Services Department – TAD/CJCC Court Supervisor.**

Motion made by Supervisor Robinson, seconded by Supervisor Hoyer to approve. Vote taken. MOTION CARRIED UNANIMOUSLY

4. **Resolution re: Change in Table of Organization Human Services Department – Nurse Educator.**

Motion made by Supervisor La Violette, seconded by Supervisor Hoyer to approve. Vote taken. MOTION CARRIED UNANIMOUSLY

5. **Resolution re: On helping families move from homelessness to self-sufficiency. *Standing Item until such time that there is action to be taken.***

Motion made by Supervisor La Violette, seconded by Supervisor Robinson to hold for one month. Vote taken. MOTION CARRIED UNANIMOUSLY

6. **2013 Annual Report.**

La Violette commented that she felt this report was extremely well written and Kral did a very good job, however, reading the report made her realize that there are many services offered by Human Services that she is not familiar with and she suggested to Chair Evans that the Committee pick out some of these services and get a more in depth description of the services at meetings. Hoyer also felt that the report was very well-written. Kral appreciated the positive feedback and stated that the report was generated so that the public and the Board could get a better understanding of what Human Services does. He indicated that he would be happy to provide more in depth information on anything contained in the report at any time.

Robinson thanked Kral for putting this together. Robinson continued that he felt it may be helpful for the sake of justifying to the wider Board who would not take the time to read the entire report, if pictures and other graphics could be used. Kral responded that he had had that discussion internally and noted that the report can be boiled down to a more concise summary. Robinson felt it might be worth the time and energy to put in something that is graphically pleasing to the wider Board so that when it comes to budget time, it is something that will actually soak in a little bit.

Motion made by Supervisor La Violette, seconded by Supervisor Hoyer to approve. Vote taken. MOTION CARRIED UNANIMOUSLY

7. **Financial Report for Community Treatment Center and Community Programs.**

Accounting Supervisor Kristen Madison provided information to the Committee. She noted that the financial results are reported year to date through May, 2014. Community Programs is operating at budget through May. Revenues are slightly less than budgeted year to date. Payroll costs continue to be less than budgeted due to open positions and employee turnover. It is early in the budget year and management will continue to monitor revenue and expenses.

Madison continued that the CTC is showing a deficit. Revenue is behind budget due to actual census being lower than the budgeted census at Bay Haven. An unfavorable payer mix at Bayshore Village contributes to the lower than budgeted revenues. Operations and maintenance and payroll expenses are slightly lower than budget. Madison concluded that it is early in the budget year and management will continue to monitor expenses and revenue.

Robinson stated that the phrase “unfavorable payer mix” is used almost every month and when he hears that phrase he feels that it indicates that the status might change, but it never does. Kral explained that “unfavorable payer mix” means that at the nursing home the Medicaid rate does not actually pay what it costs to support someone in that setting so there are a number of people who are accessing Medicaid which does not bring the same amount of revenue that private pay or private long term-care insurance does. Robinson suggested that the phrase “unfavorable payer mix” be discontinued and replaced with an indication as to where the payer mix is headed such as it is getting better, it is getting worse, or it was budgeted for. Kral indicated that they could do that and also noted that it is somewhat stagnant or static.

Evans noted that when the new CTC was built, one of the caveats was that it would not compete with the private sector. What was discovered is that the CTC has been built for the most vulnerable people in the community. The CTC has a much higher skill level to deal with the nursing home issues and Evans also noted that there are also referrals from other nursing homes in the area. Hospital and Nursing Home Administrator Roberta Morschauer indicated that there is currently a waiting list for beds at the CTC that is about two pages long. The current census is three open beds and they have made some contact with people on the waiting list and she felt that the open beds will be filled very soon.

Robinson noted that the situation with the unfavorable payer mix at the CTC is chronic and ongoing and he would find it more helpful to hear if there is a change in that status instead of that the CTC continues to have a bad payer mix. Kral indicated that they anticipate in the budgeting process how many private pay patients they will have, but it is typically quite a low number and they are short of the budgeted figure this year. Robinson felt it would be helpful to make the assumption that figures are what were budgeted for, and then if there is a change in direction that could be explained and that would help the Committee understand.

La Violette asked Kral if he had an idea of how long the current wait is for someone to get scheduled with a psychiatrist. Kral did not have that information with him, but indicated he will get the information and provide it to La Violette as well as the rest of the Committee.

Motion made by Supervisor Robinson, seconded by Supervisor Hoyer to receive and place on file. Vote taken. MOTION CARRIED UNANIMOUSLY

8. **Statistical Reports.**
 - a. **Monthly CTC Data – Bay Haven Crisis Diversion/Nicolet Psychiatric Hospital.**
 - b. **Monthly Inpatient Data – Bellin Psychiatric Center.**
 - c. **Child Protection – Child Abuse/Neglect Report.**
 - d. **Monthly Contract Update.**

Motion made by Supervisor La Violette, seconded by Supervisor Robinson to suspend the rules and take Items 8 a – d together. Vote taken. MOTION CARRIED UNANIMOUSLY

Motion made by Supervisor Robinson, seconded by Supervisor Hoyer to receive and place on file Items 8 a – d. Vote taken. MOTION CARRIED UNANIMOUSLY

9. **Request for New Non-Continuous Vendor.**

Motion made by Supervisor Robinson, seconded by Supervisor La Violette to approve. Vote taken. MOTION CARRIED UNANIMOUSLY

10. **Request for New Vendor Contract.**

Motion made by Supervisor Robinson, seconded by Supervisor Hoyer to approve. Vote taken. MOTION CARRIED UNANIMOUSLY

Aging & Disability Resource Center – No agenda items.

Health Department – No agenda items.

Syble Hopp – No agenda items.

Veterans Services – No agenda items.

Other

11. **Audit of bills.**

Motion made by Supervisor Hoyer, seconded by Supervisor Robinson to pay the bills. Vote taken. MOTION CARRIED UNANIMOUSLY

La Violette wished to comment that she appreciated the fact that Director of Administration Chad Weininger attends all Committee meetings and she hoped that the rest of the Board was aware of this as well.

12. **Such other Matters as Authorized by Law.**

La Violette indicated that she has a scheduling conflict with the October Human Services meeting and asked the Committee if they would be agreeable to changing the date. After a brief discussion, it was decided to hold the October meeting on Tuesday, October 21 at 5:30 p.m.

Haefs felt a decision should be made whether to put on the agenda an item for the Committee to discuss budget issues with the administration. He stated that the biggest problem he had with last year's budget meeting was not making sense of how to treat the employees with regard to raises. If that would have flown through he felt that the employees could have gotten a much better deal, however the administration came forward and pounded away that if you raise the levy there will be a tax increase. Haefs felt that it would be a good idea to decide what the Committee sees as a tax increase because everyone projects goals and he felt that the goal is to not have a tax levy increase. He felt everyone will pay the piper when good programs get cut because they felt it would increase taxes. He noted that the average home owner paid less in property taxes last year than they had the year before. He felt if this was put on the agenda, the Committee should have a discussion so the Committee knows what the position is going into this. He would like to see the administration come with a chart as to what the future tax levy is. He noted that the levy cannot stay in the same place forever and still maintain services. Haefs stated that they always looked at what the average person was paying for taxes. Haefs wanted to be prepared for when people and organizations come forward asking for funding and he felt the Committee should understand what the cost is.

La Violette thought it might make sense to put in a communication to the Executive Committee that the Human Services Committee would like a report because she agreed with Haefs and indicated that she has great respect for the County Executive, but she wholeheartedly disagrees with the fact that he believes he made a promise to the tax payers not to raise the levy. She would like to have an idea of what the levy is and how much taxes could be raised without raising the levy. She would like to see this information prior to the budget meeting.

Hoyer felt the unfortunate thing was that this issue was brought up very eloquently in the budget meeting, but by that point, 26 different people have 26 different opinions as to what to do. Hoyer felt that the Committee needs to know they either have or do not have the money ahead of time and he felt that the Committee supports so many worthwhile and valuable programs and the amount available needs to be determined earlier in the budget process and not at the budget meeting.

Robinson felt that Hoyer made a good point and felt that no matter what form this is done in, it would be good to know what the difference in figures looks like if the levy remains the same or if the tax rate is kept the same. Robinson is not advocating one or the other at this point, but felt that if the conversation is held, this would be a crucial piece of information to be discussed. As Hoyer pointed out, finding this out at the budget meeting is too late to figure it out. Robinson tended to think that this conversation might be more appropriate to have at the Executive Committee as he felt this would be the most productive way. Haefs felt that each Committee may wish to have their own conversations with the administration on this.

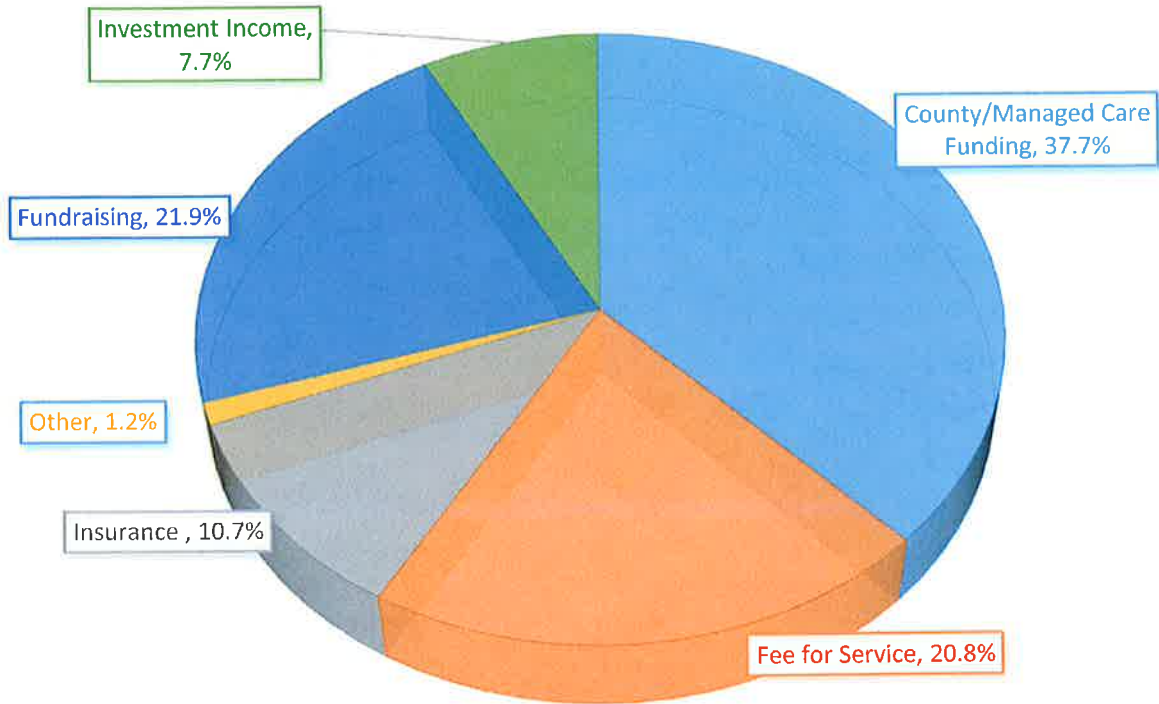
Weininger stated that he can try to provide historical figures on this but noted that it depends on the equalized values. He also stated that with respect to the Committee, they are looking at increasing taxes but they have not talked about increasing programs. He noted that the County Executive had mentioned if there were specific needs for specific programs, he should be made aware to see if it can be worked into the budget.

**Motion made by Supervisor La Violette, seconded by Supervisor Hoyer to adjourn at 6:54 p.m. Vote taken.
MOTION CARRIED UNANIMOUSLY**

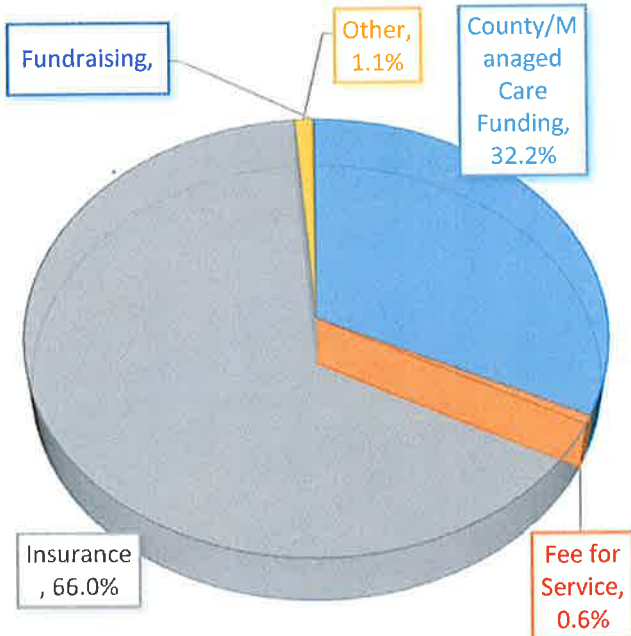
Respectfully submitted,

Therese Giannunzio
Recording Secretary

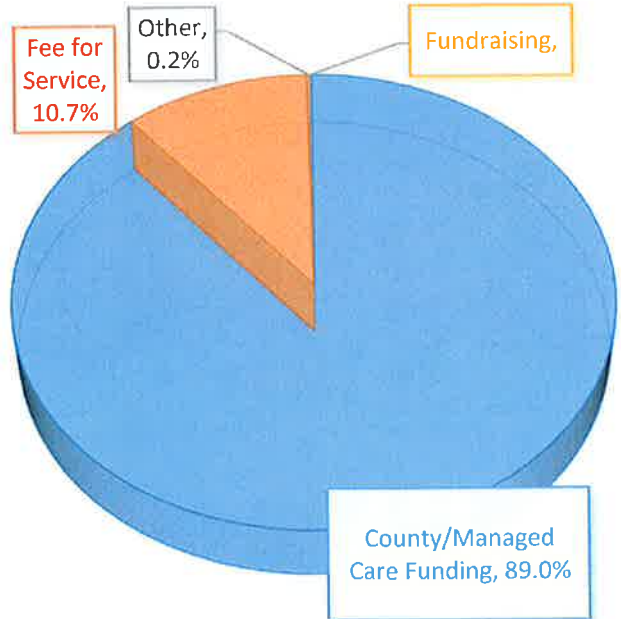
AGENCY FUNDING SOURCES 2013



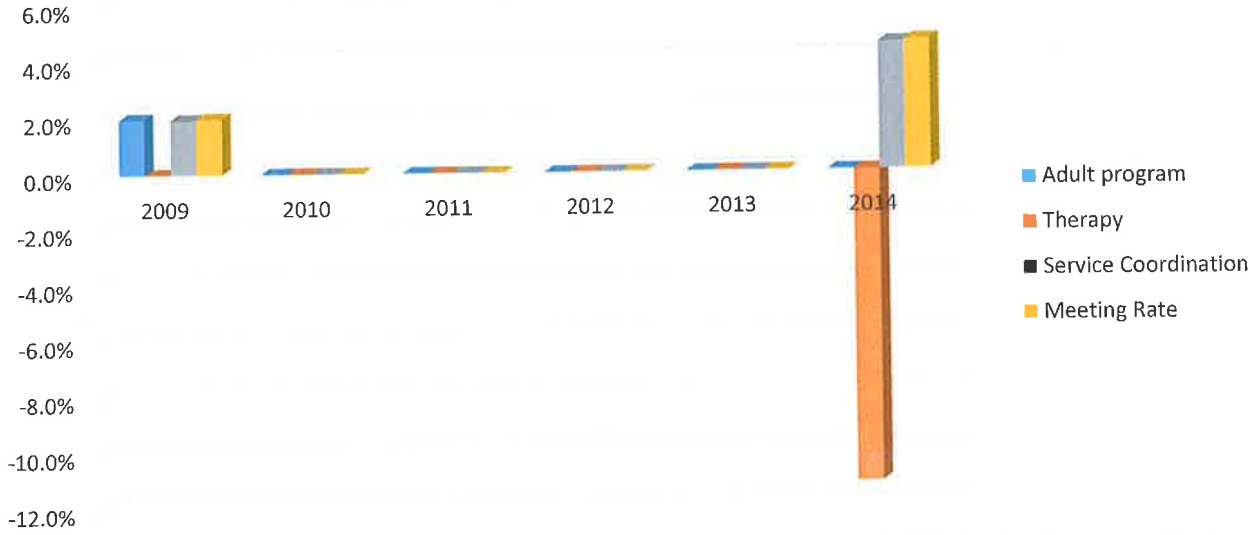
CHILDREN'S SERVICES FUNDING SOURCE 2013



ADULT PROGRAM FUNDING SOURCE 2013



Brown County Rate Changes



Deficit (Excess) For Programs with Brown County Funding

