

PROCEEDINGS OF THE BROWN COUNTY
HUMAN SERVICES COMMITTEE

Pursuant to Section 19.84 Wis. Stats., a regular meeting of the **Brown County Human Services Committee** was held on Wednesday, June 27, 2012 in Room 200 of the Northern Building – 305 East Walnut Street, Green Bay, Wisconsin

Present: Chair Evans, Supervisor La Violette, Supervisor Robinson, Supervisor Hopp, Supervisor Haefs
Also Present: Judge Zuidmulder, Rolf Hanson, Brian Shoup, Tim Schmitt, Mary Johnson, Media, Nursing Students from UWGB

I. Call Meeting to Order:

The meeting was called to order by Chair Pat Evans at 6:02 p.m.

II. Approve/Modify Agenda:

Motion made by Supervisor Hopp, seconded by Supervisor La Violette to approve the agenda. Vote taken. MOTION CARRIED UNANIMOUSLY

III. Approve/Modify Minutes of May 23, 2012.

Motion made by Supervisor La Violette, seconded by Supervisor Robinson to approve the minutes. Vote taken. MOTION CARRIED UNANIMOUSLY

Comments from Public - None

Report from Human Services Chair, Patrick Evans:

Chair Evans reported that the budget process for Human Services will begin shortly and he encouraged any Committee members who have questions or concerns to contact Human Services Director Brian Shoup as soon as possible. He also advised the Committee that last year \$5 million dollars was taken out of the Human Services budget and Human Services is continually looking for efficiencies. Evans concluded that there was an article in the Press Gazette recently regarding the increased child abuse figures and he is looking forward to working on this complex issue.

Supervisor La Violette made a request to discuss and set the date of the Human Services budget meeting at the next meeting and Evans said that was fine.

1. Review Minutes of:

- a. **Aging & Disability Resource Center of Brown County (May 24, 2012).**
- b. **Aging & Disability Resource Center Executive Committee Meeting (May 24, 2012).**
- c. **Human Services Board (May 10, 2012 & June 15, 2012).**
- d. **Veterans' Recognition Subcommittee (May 15, 2012).**

Motion made by Supervisor La Violette, seconded by Supervisor Haefs to suspend the rules and receive and place on file Items 1a, b, and d. Vote taken. MOTION CARRIED UNANIMOUSLY

Supervisor Robinson asked to pull Item 1c for further discussion. Robinson asked for clarification of the distinction between the Human Services Board and the Human Services Committee. Evans

explained that the Human Services Committee is the legislative body which is in charge of appropriation and makes the decisions that pertain to the Human Services Department. The Human Services Board is an advisory board that reports to the County Executive and does not have any legislative power to take action although they can make recommendations.

Robinson stated he would like to explore combining the Human Services Board and Human Services Committee and Evans said that he should put in a communication to this effect. Robinson said he would do so.

Motion made by Supervisor Hopp, seconded by Supervisor Haefs to receive and place on file Item 1c. Vote taken. MOTION CARRIED UNANIMOUSLY

Drug Court

2. Update on Drug Court by Judge Zuidmulder.

Judge Zuidmulder presented an update on Drug Court and provided the Committee with a handout, a copy of which is attached.

Following the presentation a question and answer session was held. Evans encouraged Committee members to attend a session of Drug Court if possible as he felt that it was an impressive program.

Supervisor Hopp asked when Drug Court began and Judge Zuidmulder answered that they had their first participant in July, 2009 and it took another 18 months to get up to 10 or 12 participants. Currently there are 14 participants and he anticipates this number to be maintained or increased moving forward. Hopp also asked where referrals to Drug Court come from and Judge Zuidmulder said there are a number of referral sources including parents, the district attorney's office, defense attorneys, probation and parole officers and the Drug Task Force. Finally Hopp wanted to know how much the program costs to run on an annual basis. Judge Zuidmulder said the original appropriation was \$175,000 and the basic cost is the salary and benefits for the Drug Court administrator. The remaining money is the treatment money and a lot of that goes circular because the treatment is done at the CTC.

Robinson asked for a comparison as to the cost of participants staying in the traditional judicial system as opposed to being enrolled in Drug Court. Judge Zuidmulder answered that the cost per day for jail is \$51.00. He felt the assumption could be made that most Drug Court participants would be facing a minimum of six months to one year in jail at \$51.00 per day. He continued that in his opinion more importantly than the monetary issue is that the program contributes to the quality of life in the community because these people are not re-offending. The other question Robinson had was with regard to the recidivism rate and Judge Zuidmulder stated that the national statistic is roughly people of the same class of offenses reoffend within 18 months at the rate of 75%. People who go through Drug Court reoffend at the rate of approximately 25%.

Both Robinson and La Violette thanked Judge Zuidmulder for the work he has done with Drug Court and both felt it was a great program.

Motion made by Supervisor La Violette, seconded by Supervisor Robinson to receive and place on file. Vote taken. MOTION CARRIED UNANIMOUSLY

Family Care

3. **Update on Family Care by Rolf Hanson.**

Rolf Hanson, CEO of Northeast Wisconsin Family Care, provided the Committee with a brief overview and update regarding Family Care. He provided a pamphlet, a copy of which is attached, that explains the program. He also referred to their website, www.northeastwisconsinfamilycare.com, which contains abundant information.

Following his presentation, several supervisors had questions. La Violette thanked Hanson for the presentation. It is her understanding that the emphasis of Family Care will be keeping people in their homes and she stated this was a great idea, but wondered if there was a component to provide care for the caregivers. Hanson stated that they do have things planned such as respite care and he acknowledged that there needs to be a support system for the support people.

Robinson also thanked Hanson for the presentation and asked about one of the goals of eliminating waiting lists. Robinson asked if when this program gets up to full capacity that the 2500 in the program plus the 1000 on the waiting list would be in the program. Hanson said that it is his hope that all people on the waiting list will be enrolled in Family Care within 36 months. Robinson asked if eligibility guidelines would change when the switch is made and Hanson stated that the State controls the guidelines. Robinson said he had heard comments that one of the ways the waiting lists will go down will be that eligibility guidelines will change which would reduce the number of people eligible and thus, reduce the waiting list. Hanson then shared a few observations that they had found in studying the economics of this program. First, what the other managed care organizations have found is that people coming off the waiting list cost less than folks that have been receiving services. It was also found that when they regionalize market rates, they get some cost efficiencies. Robinson stated that there would still be a variance in cost to operate facilities when looking at Green Bay versus smaller communities. He wanted to know if there was any sort of accounting for differences in operating costs among the different situations or if there will simply be a standard rate for the service no matter where a client is in the region. Hanson said they would look to see what the variation might be and also stated they have to figure out what types of services to buy to match needs. Hanson stated that they would establish a scope of services based on needs and look at what the current prices are for those services and what would be reasonable in terms of looking at costs. They also know that people need to be able to generate a profit to reinvest.

Hopp said that he will contact Hanson at a later time to get more information, but he did want to know what will happen with individuals who are not eligible for Medicaid but would be provided services under the current system. Hanson stated if someone is not eligible for Family Care, those people would still stay under the County system. Shoup stated there is a five year buy down and the County's maintenance of effort during that period will be reduced slowly and then capped at the end of the fifth year.

Motion made by Supervisor La Violette, seconded by Supervisor Robinson to receive and place on file. Vote taken. MOTION CARRIED UNANIMOUSLY

Communications

4. **Communication from Supervisor Hopp re: Direct the Health Department to conduct EMF (Electro- Magnetic Field) level tests along the Highway 54/57 (University Avenue) Corridor**

within the City Limits of the City of Green Bay and present those findings to the committee within 60 days.

Hopp stated that he was looking for a referral of this to the Health Department. He explained that everything electrical emits an EMF (electro-magnetic field). However, with age and breakdown as well as saturation, exposure to those EMFs can increase. The EPA says that 1 mG is a safe level for exposure, but there are also arguments that say .5 mG are safe. If 1 mG is exceeded, effects can include fatigue and anxiety, behavioral problem in children, brain tumors and cancer clusters. Hopp said it was important to remember that slight levels over 1 mG have a direct effect on the gland which controls hormonal balance in individuals, most notably melatonin.

Hopp continued that the study of EMF is pretty simple and explained that there is an instrument that can be used going down the street to measure levels at intervals, in this case along Highway 57/54 in the City. Hopp said that there individuals in his district that have expressed concern because of the saturation of overhead transmission lines in that area. He would like the study to be done at 50 foot intervals along the corridor and the readings be recorded spot specific back to the Human Services Committee and a determination could then be made as to how to go forward with any questionable findings. Hopp stated that he has travelled this area himself and found that between Monroe and Newtols on University Avenue there are more than 50 high voltage transmitters.

Motion made by Supervisor Hopp, seconded by Supervisor Robinson to refer to the Health Department. Vote taken. MOTION CARRIED UNANIMOUSLY

Human Services Department

5. **Resolution re: Change in Table of Organization Human Services – Delete Administrative Assistant I / Add Clerk IV.**

Motion made by Supervisor La Violette, seconded by Supervisor Hopp to approve. Vote taken. MOTION CARRIED UNANIMOUSLY

6. **Executive Director's Report.**

Human Services Director Brian Shoup provided a written Director's Report, a copy of which is attached. Shoup reported briefly on the points contained in his report.

Robinson stated that he was happy to learn of the interruption of the merchant-based fraud ring that Shoup reported on and asked what the dollar amount of the fraud was. Shoup stated it was in the range of \$50,000 but that figure may rise. Robinson also wanted to know what the annual cost of the fraud investigators was and Shoup responded that the cost of one investigator is approximately \$100,000. He continued that Human Services picks up the tab for one of the investigators while the Sheriff's Department picks up the tab for the other investigator.

Motion made by Supervisor La Violette, seconded by Supervisor Hopp to receive and place on file. Vote taken. MOTION CARRIED UNANIMOUSLY

7. **Financial Report for Community Treatment Center and Community Programs.**

Human Services Financial Manager Tim Schmitt reported that the CTC and CP are running close to budget. A deficit of approximately \$590,000 is predicted for the CTC. The budgeted deficit was about \$514,000 and it was noted that most of that was depreciation. Community Programs had a budgeted deficit of \$221,000 and they are now forecasting a deficit of \$176,000.

Motion made by Supervisor La Violette, seconded by Supervisor Haefs to receive and place on file. Vote taken. MOTION CARRIED UNANIMOUSLY

8. **Statistical Reports.**

- a. **Monthly Inpatient Data – Community Treatment Center.**
- b. **Child Protection – Child Abuse/Neglect Report.**
- c. **Monthly Contract Update.**

Robinson commented on the admissions at the CTC and Shoup stated that they have discussed this heavily as they have had some low census days; however, it has rebounded a bit during the current week. Nursing Home Administrator Mary Johnson stated that they have had a few months where the census had been down around 13 patients. She felt that the census is down overall due to the fact that they are trying to divert unnecessary admissions. They are working with the police on this. Evans mentioned a letter that Shoup sent to the law enforcement agencies within the County which set the tone as far as using different avenues instead of automatically bringing someone to the psych hospital. That being said, Evans said it would be important to remember in the budget when we look at the Crisis Center that their numbers are going up and he urged the Committee to remember that the need is not going away, but is simply being diverted to one of our providers and the Committee needs to be cognizant of that.

Johnson continued that the police are now looking at the crisis situation a little differently. Evans asked Shoup to explain to the Committee what is happening with law enforcement. Shoup stated that when someone is detained by law enforcement and law enforcement believes that the person may be harmful to himself or others, the procedure in Brown County is that they are not taken directly to the CTC. They are taken to Brown County's agent who is the Family Services Crisis Center. The Crisis Center does a screening to see if the person meets the emergency detention criteria under the law. If they do, as the agent of Brown County, the Crisis Center authorizes placement at the CTC. If they do not meet the criteria for emergency detentions, then other arrangements are made. What happens though, is the assessment is generally done at the Family Services building downtown and then the police officer has to in some cases wait, or come back if the person needs to be transported to the CTC. This becomes a two-step process for law enforcement to bring the person to Family Services and then bring them to the CTC if that is where they need to go. On busy nights this is taxing on law enforcement. Shoup continued that he holds regular meetings with law enforcement representatives, hospital representatives and CTC staff regarding emergency detentions to try to resolve these problems and he felt that this has been beneficial. He continued that what law enforcement would prefer would be for the assessment capability to be available at the CTC and this is one of the things they continue to explore.

Johnson stated that they had a walk through recently to assess the process. They used a mock patient and had representatives of the Sheriff's Department and Aurora Hospital participate. They went through the entire process and it was three hours with no wait, but she also noted that typically there is a wait as well. Those involved in the walk through were all in favor of assessments being done at the CTC. Shoup stated that Chapter 51 was amended some time ago because there were problems with law enforcement dumping people off. The Chapter was

amended to state that the Human Services Director or designee had to approve the placements. The designee for the Human Service Director in Brown County is the Crisis Center.

Motion made by Supervisor La Violette, seconded by Supervisor Hopp to suspend the rules and receive and place on file Items 8a, b and c. Vote taken. MOTION CARRIED UNANIMOUSLY

9. **Approval for New Non-Continuous Vendor.**

Motion made by Supervisor Hopp, seconded by Supervisor Haefs to approve. Vote taken. MOTION CARRIED UNANIMOUSLY

10. **Request for New Vendor Contract.**

Motion made by Supervisor La Violette, seconded by Supervisor Haefs to approve. Vote taken. MOTION CARRIED UNANIMOUSLY

Aging & Disability Resource Center, Health Department, Syble Hopp, and Veterans Services – No agenda items.

Other

11. **Audit of bills.**

Motion made by Supervisor Robinson, seconded by Supervisor Haefs to pay the bills. Vote taken. MOTION CARRIED UNANIMOUSLY

12. **Such other Matters as Authorized by Law.**

Hopp stated that Red Cross Super Donor Days are July 2 and 3 and he urged anyone who was able to donate blood to do so. He also wanted to thank Aspiro, CP and NEW Curative for the meetings they had with Supervisor Robinson and himself and he found these meetings very informative. He concluded that the PTO at Syble Hopp will be holding their annual golf outing on July 13. He planned on participating and hoped to see other Committee members participate as well.

Motion made by Supervisor La Violette, seconded by Supervisor Hopp to adjourn at 7:30 p.m. Vote taken. MOTION CARRIED UNANIMOUSLY

Respectfully submitted,

Therese Giannunzio
Recording Secretary

Brown County Drug Court Program

Table 1: Drug Court Participant Numbers

Category	Number
Total Participants to Date	25
Current Participants	14
Additional Approved Participants (awaiting sentencing)	1
Individuals in Referral Process	3
Successful Graduates*	6
Terminations**	6

*We have 3 additional participants eligible to graduate in July.

**The national average for terminations is between 25-40%; with 25 total participants served to date and 6 terminations, we are currently at 24%.

Table 2: Community Activities of Current Drug Court Participants

Description of Activity	Number
Full-Time Employed (32+ hours per week)	7
Part-Time Employed (under 32 hours per week)	1
Community Service (20-30 Hours/Week)	4
Community Service (less than 10 hours per week)***	0
Full-Time Student (12 or more credits)	2
Part-Time Student (11 or fewer credits)	0

***Participants working part-time and those that are students – to supplement their required 40 hours of structured activity each week.

Table 3: Financial Information

Average Monthly Estimates Based on Current Program Numbers	
Description	Amount
Total Estimated Gross Monthly Income by Employed Participants (Estimated at \$10/Hour)	\$12,393
Total Estimated Monthly Community Service (Estimated at \$10/Hour)	\$4333
Total Monthly Drug Court Fees (\$40 per month)	\$560
Average Monthly Jail Bed Days Saved *	420 days

*Please note that total jail bed days saved per participant will vary, depending on their sentencing structure. If, for example, the average participant was sentenced to 6 months of county jail, Drug Court participation could save up to 183 jail bed days per participant. If you take our current number of participants and use this figure, Drug Court participation would save up to 2,562 jail bed days. If you add an additional 1,098 jail bed days for our 6 program graduates, the program is saving 3,660 jail bed days thus far. Obviously, some individuals may get significantly more time than 6 months of jail (including prison time), which in turn would significantly increase the number of jail bed days saved per participant.

Our program goal is, and has always been, to get at least 15+ participants in the program at any one time.

Table 4: Overview of Accomplishments of First Drug Court Graduate*

Date of Admission	10/07/2009
Date of Completion	10/08/2010
Drug/Alcohol Tests Taken	155 (all negative)
Drug Court Sessions Attended	32
Office Visits with Coordinator	34
Home Visits with Coordinator	29
Supervision Sessions with Agent	29
Support Groups Attended	218
Community Service Hours	45.5
Employment Hours	915.5
Education Hours	809.75
Fees Personally Paid	100% (\$500)
Jail Bed Days Saved	365

*Please note that at the time the Brown County Drug Court was formed, we had a statistician/evaluator available through Human Services. This position has remained unfilled for over a year; therefore, we continue to work on finding ways to get data collected and tabulated.

Table 5: Specific Personal Accomplishments of First Graduate

Clean Time <ul style="list-style-type: none"> - 234 days of Drug Court clean time (as proven by our testing program) - 19+ months of personal clean time
Treatment Services <ul style="list-style-type: none"> - Successful completion of 30 days of residential treatment - Successful completion of 30 days of transitional residential treatment - Successful completion of outpatient treatment - OWI assessment and completion of Driver's Safety Plan
Other Services <ul style="list-style-type: none"> - Budget counseling - Successful completion of a parenting program
Supports & Relationships <ul style="list-style-type: none"> - Obtained a sponsor - Speaker at an area treatment program - Visitation with son - Improved relationships with family
Employment & Education & Community Service <ul style="list-style-type: none"> - Employed part-time - Attending School part-time - Community service (until employed and in school)
Other Accomplishments <ul style="list-style-type: none"> - Obtained a valid driver's license - Purchased, registered, and insured a vehicle - Obtained own apartment

NORTHEAST WISCONSIN FAMILY CARE

Board of Directors

- Carol Andrews
- Carolyn Barke
- Mary Derginer
- Marshal Giese
- Guy K. Gooding
- Kathy Just
- Julie Kudick
- Mark Moeller
- Janice Swoboda
- Tony Waupochnik

NORTHEAST WISCONSIN FAMILY CARE

Steering Committee Directors

- Robin Elsner—Marinette
- Craig Johnson—Oconto
- Rick Kane—Shawano
- Bill Kelsey—Kewaunee
- Joe Krebsbach—Door
- Barb Larson-Herber-Shawano
- Barb Nelson—Menominee
- Brian Shoup—Brown
- Roger Tepe—Door

NORTHEAST WISCONSIN FAMILY CARE

2701 Larsen Road
Green Bay, WI 54303

**NORTHEAST
WISCONSIN
FAMILY CARE**

*Northeast Wisconsin Family Care
is a member driven organization
passionate about delivering service options
by supporting personal choices
which promote the greatest opportunity
for an independent quality of life, in a caring,
respectful, and efficient manner.*

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June 27, 2012

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Family Care

Family Care was developed during Governor Tommy Thompson's administration to fundamentally change Wisconsin's long term care benefit programs to achieve the outcome that all eligible individuals received benefits.

Family Care serves persons with physical or developmental disabilities and elderly with chronic care conditions.

What is Family Care?

Family Care is a regional approach for managing long term care benefits and resources for eligible individuals¹.

Currently benefits provided to eligible individuals are referred to as "waiver services"².

Eligible individuals who are not being provided benefits in the current county based system are placed on waiting lists³.

The goal of Family Care is to eliminate waiting lists.

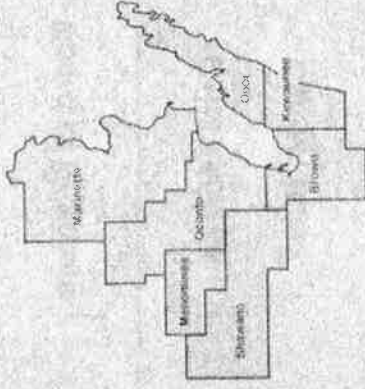
The philosophy of Family Care is "access, choice, quality and cost-effectiveness, the right service, in the right amount, at the right time".

Family Care is person-centered, outcome-driven.

Items Covered in the Family Care Benefit Package

- Adaptive Aids general and vehicle
- Adult Day Care
- Alcohol/Drug Abuse Day Treatment Services
- Care/Case Management
- Communication Aids/Interpreter
- Community Support Programs
- Consumer/Self Directed Support
- Education/Training
- Counseling & Therapeutic Services
- Daily Living Skills Training
- Day Services/Treatment
- Durable Medical Equipment except hearing aids/prosthetics
- Home Health
- Home Modifications
- Housing Counseling
- Home Meal Delivery
- Mental Health Day Treatment Services all settings
- Mental Health Services except physician or inpatient
- Nursing Facilities/Services
- Occupational Therapy except inpatient hospital
- Personal Care
- Personal Emergency Response System Services
- Physical Therapy except inpatient hospital
- Prevocational Services
- Relocation Services
- Residential Services (RCAC)
- Community Based Residential Facility (CBRF)
- Adult Family Home
- Children's Foster Care/Treatment Foster Care
- Respite Care
- Specialized Medical Supplies
- Speech/Language Pathology except inpatient hospital
- Supported Employment
- Supportive Home Care
- Transportation
- Vocational Futures Planning

Northeast Wisconsin Family Care (NEW FC)



- The Northeast Wisconsin Family Care (NEW FC) District was established in October 2010 by: Brown, Door, Kewaunee, Marinette, Menominee, Oconto, and Shawano Counties to be the designated Family Care organization for Northeast Wisconsin.
- These counties (along with the Oneida, Menominee, and Stockbridge-Munsee Tribes) have been planning for Family Care for over three years.
- Ten of the 12 board of directors are seated.

¹ Members must be both financially (Medicaid guidelines) and functionally (unable to perform key activities of daily living) eligible for program services.

² Waiver services are home and community based services provided as alternatives to placing Medicaid beneficiaries in nursing homes, hospitals or other institutions.

³ Waiting list includes people that are eligible for waiver services but are not receiving services due to funding.

Executive Director's Report to Human services Committee

6/27/12

Appointment of new Director of Community Programs. I have appointed Jeremy Kral, Marquette Human Services Director, as our new Director of the Community Programs Division, replacing Jean O'Leary. Jeremy has served in his current position at Marquette County for three years. Before that, he served as that agency's Manager of Long Term Care, having developed and executed their transition plan into Family Care. Jeremy joins Brown County HS on July 2.

Collaboration with Brown County United Way. We have begun to establish a closer relationship with United Way. I have been appointed to United Way's Leadership Council for the Community Partnership for Children, of which Human Services is a substantial financial supporter. I anticipate there will be greater collaboration between our two agencies in the area of planning and budgeting in the future.

Child abuse/neglect reports. Although the rate of increase of abuse/neglect allegations reported to Child Protection dropped from 22% in March to 7.5% in April, it rebounded to 38% in May. We have hired two temporary social workers and diverting additional social work capacity from other units.

Juvenile Justice. We are continuing to collaborate with the Sheriff's Department's Correctional Division in planning a local alternative to WI Correctional placements. I want to thank Chairman Evens for arranging a key contact with the CESA 7 offices to explore how educational resources might be enhanced with this project.

Economic Support. I want to thank Sheriff Gossage and his department for their aggressive work in the area of anti-fraud efforts which resulted in the interruption of a merchant-based fraud ring regarding the Food Share program.

LEAN activities. We conducted a two day LEAN event to seek ways of streamlining the vendor contract process. Our goal was to achieve an execution rate of 95% of all vendor contracts by December for the subsequent year. What was noteworthy for this event was the participation of NEW Family Care CEO Rolf Hansen, who will be contracting with most of our current long term care vendors beginning in 2013.

Commentary on the process for filling vacant positions that have been budgeted. Last week at the County Board meeting, a resolution that would have allowed departments to fill budgeted position vacancies without requiring Executive Committee approval. Next month, I plan on reporting on how this requirement often adds cost without corresponding value, interrupts revenue flow, places our department at risk of financial penalties, and can threaten services to some of our most vulnerable clients.