

**Addendum #1**  
**Project #2781**  
**SIP Provider for Phone Services for Brown County**  
**IT**  
**December 30, 2025**  
**Request for Quote**  
**See original specification packet for addresses**

THIS ADDENDUM IS ISSUED TO MODIFY, EXPLAIN OR CORRECT THE ORIGINAL DRAWINGS AND SPECIFICATIONS AND IS HEREBY MADE PART OF THE CONTRACT DOCUMENTS. THIS ADDENDUM MUST BE ACKNOWLEDGED ON THE ADDENDUM RECEIPT SCHEDULE, WHICH WAS INCLUDED IN THE ORIGINAL DOCUMENT PACKAGE.

Vendors are required to read entire addendum to determine requirements affecting their contract.

**Addendum #1**

This addendum is to answer questions received for this project.

**Questions:** (answers in red font)

1. Is there a list of NPA-NXX blocks (for example, 920-448) or a list of telephone numbers that will need to be ported? Providing either would help us confirm portability and plan the porting process accordingly.

- Numbers are primarily in the 920-448 block.

2. The RFQ specifies a requirement for “Unlimited North American calling.” Calls to certain destinations—such as Mexico, the Caribbean, Central America, and Northern Territories in Canada—typically incur higher costs than standard U.S. and Canada calling.

Is there an expected volume of calls to these destinations?

If usage data is not available, can you confirm whether County offices routinely place calls to these regions?

- Usage data is not available, but calls outside the US are infrequent.

3. The RFQ includes a requirement for fax support. Can you please clarify how fax services are currently used across County departments?

Specifically, are faxes sent and received via physical fax machines, fax servers, or electronic fax (e-fax) solutions?

- FAX is currently sent and received by physical fax machines.

4. Can you provide additional detail regarding the expected rollout approach for DIDs, including whether temporary DIDs will be required during the transition period? We are capable of porting all approximately 2,000 DIDs directly, if preferred.

-Rollout is planned to be staged, prioritizing specific teams, use cases, and functionality first, then by departments. This change will happen as we roll out a new phone system internally, so the transition may take a significant amount of time.

**QUOTE DUE DATE**  
**1/7/26 BY 3:00 P.M. CST**